

Tele: 2307 2646
E-mail: vprotect@indiancoastguard.nic.in

Coast Guard Headquarters
National Stadium Complex
New Delhi – 110 001

IT/3002/MOU-QH

10 Aug 17

The Coast Guard Commander
(Western Seaboard)
C/o Coast Guard Region (West)
Mumbai

The Coast Guard Commander
(Eastern Seaboard)
C/o Coast Guard District HQs No.6 (AP)
Visakhapatnam


The Commander
Coast Guard Region (A&N)
Port Blair

MEMORANDUM OF UNDERSTANDING – QUICK HEAL MPC

1. Refer to Memorandum of Understanding between Indian Coast Guard and M/s Quick Heal Technologies Limited (copy enclosed).
2. Indian Coast Guard has taken a number of measures to maintain information security on the official devices in use. However, the security for the information residing in the PCs / Laptops / Smart Phones held by ICG personnel for their personal use is a major concern.
3. In order to plug the gap in the cyber security a Memorandum of Undertaking (MoU) has been signed with M/s Quick Heal Technologies Ltd. (QTHL), one of the leading antivirus software company to extend the Most Privileged Customer (MPC) Program. The MPC Program entails the ICG personnel to avail QTHL's cyber security products at a discounted price for their personal use.

4. The salient features of M/s QHTL MPC Program are as follows:-
- (a) Assures a fixed local currency (Rupee) pricing during the MoU period.
 - (b) Prices of the products remain fixed during the MoU period.
 - (c) Special pricing designed for the ICG personnel under this program.
 - (d) Existing users of the listed products may avail the same price for renewal of product.
 - (e) Multiple layers of support backup in terms of Email, Voice Toll Free, Local and Remote support.
 - (f) Purely "Make in India" product.
 - (g) Regular updates, patches and hassle free services.
 - (h) Offered product will be of latest edition.
5. The procedure to be followed by ICG personnel for procurement of product(s) mentioned in Annexure-1 to Encl-I is as mentioned below:-
- (a) Fill the Product Request Form (PRF) mentioning the product intend to be procured and details of electronic payment made using National Electronic Fund Transfer (NEFT) mode.
 - (b) Get the PRF countersigned by an officer of the unit in which the individual is borne.
 - (c) Scan and email the duly signed PRF to the authorised partner of QHTL using name based official email id.
 - (d) The license key in respect of intended product will be emailed to concerned individual's official name based email id by the authorised partner on receipt of duly completed PRF and confirmation of the receipt of payment.
 - (e) The software product to be downloaded by the individual from the QHTL's official website (www.quickheal.com).

6. It is requested that the individuals under your command may be sensitized to utilize the MPC Program to secure their personal IT devices.



(D Dinakaran)
Commandant
Joint Director (IT)
for Director General

Encl: As above

Copy to:

The Commander
Coast Guard Region (West)
Mumbai

The Commander
Coast Guard Region (NE)
Kolkata

The Commander
Coast Guard Region (East)
Chennai

The Commander
Coast Guard Region (NW)
Gandhinagar

MEMORANDUM OF UNDERSTANDING (MoU) FOR

MOST PRIVILEGED CUSTOMER (MPC) PROGRAM

BETWEEN

INDIAN COAST GUARD (ICG)

AND

M/S QUICK HEAL TECHNOLOGIES LTD (QHTL)

The Memorandum of Understanding (MoU) between Indian Coast Guard, the Head Office of which is situated at Coast Guard Headquarters, Purana Quila Road, New Delhi – 110 001, (hereinafter referred to as ICG) and M/s Quick Heal Technologies Limited, Office No. 801-803, 9th Floor, Westend Mall, Janakpuri (W), New Delhi – 110 058, (hereinafter referred to as QHTL), provides basis for selling of products specified to be sold to personnel of Indian Coast Guard. Indian Coast Guard and M/s Quick Heal Technologies Limited have agreed as follows:

Article 1 : Definitions

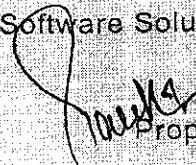
In the present MoU, the expressions stated below shall have the following meanings:-

- 1.1 "End User" means any person serving in Indian Coast Guard, either a service person or a civilian person.
- 1.2 "Product" means any items mentioned in the Annexure-1 to this MoU.
- 1.3 "QHTL" means M/s Quick Heal Technologies Limited authorized reseller.
- 1.4 "MPC" means Most Privileged Customer.

Article 2 : Principles and Scope

- 2.1 Purchasing of the QHTL products will be carried out by the End User from QHTL as per the requirement of the End User.
- 2.2 Applicable charges will be remitted by the End User directly to QHTL.

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Article 3 : Confidentiality

- 3.1 Both organisations shall treat confidential any documentation and information in connection with activities performed on the basis of the present MoU.

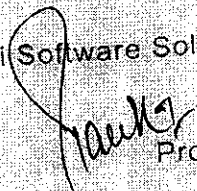
Article 4 : Liability

- 4.1 The organisations undertake, in the performance of their duties as laid down in the present MoU, to proceed with utmost care. However, none of the organisations will take over responsibility and/or liability whatsoever for the personnel of the other.

Article 5 : Features of MPC program

- 5.1 Assures a **fixed local currency pricing** during the contractual period.
- 5.2 Prices of the products will be fixed during the contractual period of the QHTL-MPC program.
- 5.3 **Special pricing designed for the Indian Coast Guard personnel** under this program.
- 5.4 **Existing users** of the listed products may avail the **same price for renewal** of product.
- 5.5 Multiple layers of **support backup in terms of Email, Voice Tollfree, Local and remote support.**
- 5.6 Local Technical Team is in all the state capitals for **immediate response and services.**
- 5.7 Purely **"MAKE IN INDIA"** product.
- 5.8 Regular updates, patches and hassle free services.
- 5.9 Offered product will be of **latest edition.**

For Hindi Software Solutions


Proprietor

Article 6 : Procedure for Procurement

- 6.1 The contract will be signed between QH, Authorized Channel Partner (Nominated by Quick Heal) and the End User.
- 6.2 Fill the Product Request Form (PRF) duly countersigned by an officer of the unit mentioning the product intent to be procured and details of electronic payment made using national electronic fund transfer (NEFT) mode.
- 6.3 Scan and email the duly signed form to the authorised partner of QHTL using name based official email id.
- 6.4 The license key in respect of intended product will be emailed to concerned individual's official name based email id by the authorised partner on receipt of duly completed PRF and confirmation of the receipt of payment.
- 6.5 The software to be downloaded from the official website (www.quickheal.com).

Article 7 : Validity, Duration and Amendments

- 7.1 This MoU shall be in force from the date of signing by both organisations and will remain in force for **12 months** or until the organisations decide to terminate the MoU after the discussions between the Management (whichever is earlier).
- 7.2 This MoU may be amended upon written consent of the two organisations in advance.

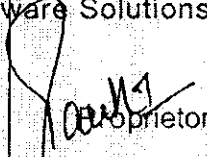
In witness thereof the organisations have signed the present MoU in duplicate in the English language.

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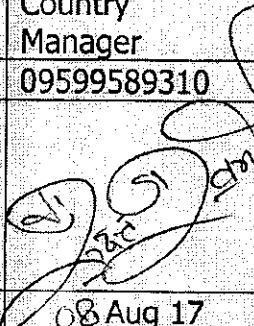


Proprietor

Article 8 : Acceptance

Accepted by [End User use only]	
End User Contact Name	Inspector General TP Sadanadan, TM
Contact Designation	Deputy Director General (Maintenance & Materiel)
Contact Phone/ Fax No.	011-2307 0114
Location	New Delhi
Signature & Stamp	
Date of Signature	08 Aug 17

Accepted by [QHTL Reseller use only]	
Reseller's Contact Name	PANKAJ
Contact Designation	9958383999
Contact Phone/ Fax No.	011-26172574 011-26172573
Location	New Delhi
Signature & Stamp	For Hindi Software Solutions  Proprietor
Date of Signature	08 Aug 17

Inspector General TP Sadanadan
Deputy Director General (M&M)
Coast Guard Headquarters
New Delhi - 110001

Approved by [QHTL use only]	
QHTL Contact Name	Mr. Gurudutt Jakhmola
Contact Designation	Country Manager
Contact Phone No.	09599589310
Signature & Stamp	 
Date of Signature	08 Aug 17

Original Agreement received by [QHTL use only]	
QHTL Representative	Mr. Aditya Chhibber
Contact Designation	Regional Manager
Contact Phone No.	09312002726
Signature & Stamp	 
Date of Signature	08 Aug 17

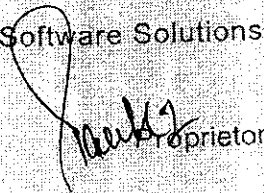
Annexure-1

Following Products are available under the QHTL-MPC program:-

Part Code	Product Description	Validity	MRP	ICG's Special Price
QH-AVP-1R	QuickHeal AV Pro 1 User	1 Yr	Rs. 999	Rs.374
QH-AVP-3R	QuickHeal AV Pro 3 User	1 Yr	Rs. 1798	Rs.674
QH-AVP-5R	QuickHeal AV Pro 5 User	1 Yr	Rs. 2997	Rs.1121
QH-IS-1R	QuickHeal Internet Security 1 Users	1 Yr	Rs. 1449	Rs.541
QH-IS-3R	QuickHeal Internet Security 3 Users	1 Yr	Rs. 2608	Rs.983
QH-IS-5R	QuickHeal Internet Security 5 Users	1 Yr	Rs. 3985	Rs.1505
QH-TS-1R	QuickHeal Total Security 1 User	1 Yr	Rs. 1949	Rs.733
QH-TS-3R	QuickHeal Total Security 3 User	1 Yr	Rs. 3508	Rs.1328
QH-TS-5R	QuickHeal Total Security 5 User	1 Yr	Rs. 5360	Rs.2016
QH-TSM	QuickHeal Total Security for Mobile 1 User	1 Yr	Rs. 449	Rs.266
QH-TST	QuickHeal Total Security for Tablet 1 User	1 Yr	Rs. 449	Rs.266
QH-MAC	QuickHeal Total Security for Mac 1 User	1 Yr	Rs. 1549	Rs.787
Part Code	Product Description	Validity	MRP	ICG's Special Price
QH-AVP-1S	QuickHeal AV Pro 1 User	3 Yrs	Rs. 1998	Rs.748
QH-AVP-3S	QuickHeal AV Pro 3 User	3 Yrs	Rs. 3596	Rs.1348
QH-AVP-5S	QuickHeal AV Pro 5 User	3 Yrs	Rs. 5994	Rs.2242
QH-IS-1S	QuickHeal Internet Security 1 Users	3 Yrs	Rs. 2898	Rs.1082
QH-IS-3S	QuickHeal Internet Security 3 Users	3 Yrs	Rs. 5216	Rs.1966
QH-IS-5S	QuickHeal Internet Security 5 Users	3 Yrs	Rs. 7970	Rs.3010
QH-TS-1S	QuickHeal Total Security 1 User	3 Yrs	Rs. 3898	Rs.1466
QH-TS-3S	QuickHeal Total Security 3 User	3 Yrs	Rs. 7016	Rs.2656
QH-TS-5S	QuickHeal Total Security 5 User	3 Yrs	Rs. 10720	Rs.4032

*Above mentioned prices are **inclusive** of taxes.

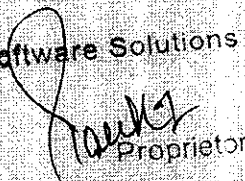
For Hindi Software Solutions


Proprietor

Annexure-2**Comparison of various product offerings of QuickHeal:-**

FEATURES	Antivirus Pro	Internet Security	Total Security
Advanced DNA Scan	Y	Y	Y
Core Protection			
❖ AntiVirus ❖ AntiSpyware ❖ AntiMalware ❖ AntiRootkit ❖ Firewall ❖ Intrusion Detection ❖ Intrusion Prevention	Y	Y	Y
Vulnerability Scan		Y	Y
Mail Protection			
Spam Protection		Y	Y
Internet Protection			
Browser Sandbox	Y	Y	Y
Safe Banking		Y	Y
Phishing Protection		Y	Y
Web Security	Y	Y	Y
Parental Control		Y	Y
Privacy Protection			
Data Theft Protection			Y
Secure Delete			Y
Anti-Key logger	Y	Y	Y
Virtual Keyboard		Y	Y
PC Optimization			
❖ Registry Cleanup ❖ Disk Cleanup ❖ Traces Cleanup ❖ Registry Defragmenter ❖ Duplicate File Finder			Y

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Annexure-3

PRODUCT REQUISITION FORM

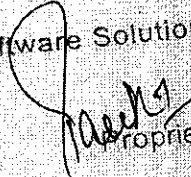
PRODUCT NAME	
SUBSCRIPTION (1 YR/3YRS)	
QUANTITY	
REQUESTOR'S NAME	
CONTACT NO.	
EMAIL ID	
POSTAL ADDRESS	
TRANSACTION ID	
TRANSACTION DATE	
TRANSACTION AMOUNT	
SIGNATURE OF INDIVIDUAL	

COUNTERSIGNED

(Authorised signatory)

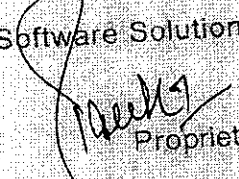
Date:

Office Seal:

For Hindi Software Solutions

Proprietor

Annexure-4

Partner Details	
Company Name	Hindi Software Solutions
Company Address	E-131, 3 rd Floor, Ganpathi Bhawan, Mohammadpur, Opp. Bhikaji Cama Place, New Delhi-110066
Contact Person	Mr. Pankaj Kumar
Contact Details	011-26172574; 9958383999
Email ID	info@hindisoftware.net
Bank Details	
Bank Name	BANK OF BARODA
Branch Name	INDIRAPURAM Branch
Branch Address	NERALA EDEN PARK AHINSA KHAND-II
City	GHAZIABAD
MICR Code	110012101
IFSC code of branch	BARBOINDRAP
Current Account no.	30750200000246
Type of account	CURRENT ACCOUNT

For Hindi Software Solutions

Proprietor

Encl-II to CGHQ letter IT/3002/MOU-QH
dated 10 Aug 17

FOLLOWING PRODUCTS ARE AVAILABLE UNDER THE QHTL-MPC PROGRAM:-

PART CODE	PRODUCT DESCRIPTION	VALIDITY	MRP	ICG'S SPECIAL PRICE
QH-AVP-1R	QUICKHEAL AV PRO 1 USER	1 YR	RS. 999	RS.374
QH-AVP-3R	QUICKHEAL AV PRO 3 USER	1 YR	RS. 1798	RS.674
QH-AVP-5R	QUICKHEAL AV PRO 5 USER	1 YR	RS. 2997	RS.1121
QH-IS-1R	QUICKHEAL INTERNET SECURITY 1 USERS	1 YR	RS. 1449	RS.541
QH-IS-3R	QUICKHEAL INTERNET SECURITY 3 USERS	1 YR	RS. 2608	RS.983
QH-IS-5R	QUICKHEAL INTERNET SECURITY 5 USERS	1 YR	RS. 3985	RS.1505
QH-TS-1R	QUICKHEAL TOTAL SECURITY 1 USER	1 YR	RS. 1949	RS.733
QH-TS-3R	QUICKHEAL TOTAL SECURITY 3 USER	1 YR	RS. 3508	RS.1328
QH-TS-5R	QUICKHEAL TOTAL SECURITY 5 USER	1 YR	RS. 5360	RS.2016
QH-TSM	QUICKHEAL TOTAL SECURITY FOR MOBILE 1 USER	1 YR	RS. 449	RS.266
QH-TST	QUICKHEAL TOTAL SECURITY FOR TABLET 1 USER	1 YR	RS. 449	RS.266
QH-MAC	QUICKHEAL TOTAL SECURITY FOR MAC 1 USER	1 YR	RS. 1549	RS.787
QH-AVP-1S	QUICKHEAL AV PRO 1 USER	3 YRS	RS. 1998	RS.748
QH-AVP-3S	QUICKHEAL AV PRO 3 USER	3 YRS	RS. 3596	RS.1348
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QH-IS-3S	QUICKHEAL INTERNET SECURITY 3 USERS	3 YRS	RS. 5216	RS.1966
QH-IS-5S	QUICKHEAL INTERNET SECURITY 5 USERS	3 YRS	RS. 7970	RS.3010
QH-TS-1S	QUICKHEAL TOTAL SECURITY 1 USER	3 YRS	RS. 3898	RS.1466
QH-TS-3S	QUICKHEAL TOTAL SECURITY 3 USER	3 YRS	RS. 7016	RS.2656
QH-TS-5S	QUICKHEAL TOTAL SECURITY 5 USER	3 YRS	RS. 10720	RS.4032

*ABOVE MENTIONED PRICES ARE **INCLUSIVE** OF TAXES.

COMPARISON OF VARIOUS PRODUCT OFFERINGS OF QUICKHEAL:-

FEATURES	ANTIVIRUS PRO	INTERNET SECURITY	TOTAL SECURITY
ADVANCED DNA SCAN	Y	Y	Y
CORE PROTECTION			
❖ ANTIVIRUS ❖ ANTISPYWARE ❖ ANTIMALWARE ❖ ANTIROOTKIT ❖ FIREWALL ❖ INTRUSION DETECTION ❖ INTRUSION PREVENTION	Y	Y	Y
VULNERABILITY SCAN		Y	Y
MAIL PROTECTION			
SPAM PROTECTION		Y	Y
INTERNET PROTECTION			
BROWSER SANDBOX	Y	Y	Y
SAFE BANKING		Y	Y
PHISHING PROTECTION		Y	Y
WEB SECURITY	Y	Y	Y
PARENTAL CONTROL		Y	Y
PRIVACY PROTECTION			
DATA THEFT PROTECTION			Y
SECURE DELETE			Y
ANTI-KEY LOGGER	Y	Y	Y
VIRTUAL KEYBOARD		Y	Y
PC OPTIMIZATION			
❖ REGISTRY CLEANUP ❖ DISK CLEANUP ❖ TRACES CLEANUP ❖ REGISTRY DEFRAGMENTER ❖ DUPLICATE FILE FINDER			Y

Encl-III to CGHQ letter IT/3002/MOU-QH
dated 10 Aug 17

PRODUCT REQUISITION FORM

PRODUCT NAME	
SUBSCRIPTION (1 YR/3YRS)	
QUANTITY	
REQUESTOR'S NAME	
CONTACT NO.	
EMAIL ID	
POSTAL ADDRESS	
TRANSACTION ID	
TRANSACTION DATE	
TRANSACTION AMOUNT	
SIGNATURE OF INDIVIDUAL	

COUNTERSIGNED

(Authorised signatory)

Date:

Office Seal:

Encl-IV to CGHQ letter IT/3002/MOU-OH
dated 10 Aug 17

AUTHORISED PARTNER DETAILS	
COMPANY NAME	HINDI SOFTWARE SOLUTIONS
COMPANY ADDRESS	E-131, 3 RD FLOOR, GANPATHI BHAWAN, MOHAMMADPUR, OPP. BHIKAJI CAMA PLACE, NEW DELHI-110066
CONTACT PERSON	MR. PANKAJ KUMAR
CONTACT DETAILS	011-26172574; 9958383999
EMAIL ID	info@hindisoftware.net
BANK DETAILS	
BANK NAME	BANK OF BARODA
BRANCH NAME	INDIRAPURAM BRANCH
BRANCH ADDRESS	NERALA EDEN PARK AHINSA KHAND-II
CITY	GHAZIABAD
MICR CODE	110012101
IFSC CODE OF BRANCH	BARBOINDRAP
CURRENT ACCOUNT NO.	30750200000246
TYPE OF ACCOUNT	CURRENT ACCOUNT