

30/05/24

The Director General
(Principle Director of Administration)
Indian Coast Guard Headquarters
New Delhi - 110011

Dear Sir/Madam

Shangri-La Hotels are five-star luxury hotels located in premier city addresses across Asia Pacific, North America, the Middle East, and Europe. Discerning travelers will enjoy world-class service amidst tranquil surroundings, coupled with inspirational architecture and design.

Shangri-La - Eros, New Delhi is in the heart of the premier business and commercial district. Within proximity to **Parliament, Central Government, Key corporate offices, the Iconic India Gate, Janpath**- the shopping helm of Delhi along with an entourage of **Historical monuments** and gardens in the vicinity.

FOOD & BEVERAGE OFFERINGS: -

Our hotel prides itself in showcasing an exciting range of diverse cuisine and beverage offerings in an ambient atmosphere and adjoining lush green Alfresco.



SHANGRI-LA PALACE. The 39th **Shang Palace** in the world, offers Sichuan, Cantonese and the mystical cuisine of Yunnan.

sorrento
— RISTORANTE —

The Italian restaurant, **Sorrento**, certified with the Golden Q certification from Ospitalita' Italiana 2016 is known for its fresh and authentic produce, Artisanal Pasta, Neapolitan delicacies, pizzas and slow cooked family style specialties.

GRAPPA
— BAR —

Subtly tucked in between these two great restaurants lies our Italian inspired bar, **Grappa** which offers handcrafted barrel aged cocktails and a unique selection of wines and spirits.

Mister Chai

The chic and elegant tea restaurant **Mister Chai** brings to you the memorable flavors of regional Indian street food served in an opulent environment.

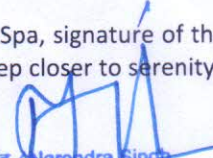
Tamra

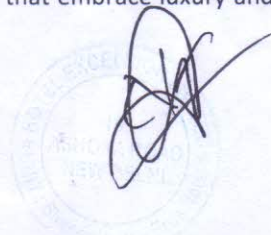
Our award winning multi cuisine restaurant **Tamra** takes you through a journey of varied cuisines of the world "European, Southeast Asian, Japanese and regional Indian cuisine".

We are exhilarated to share that the hotel's brand-new stay and wellness facilities shall be launched soon.

The ultimate in luxury living with tastefully appointed furnishings and modern fittings. Room offers panoramic and stunning views of the city with exclusive privileges including access to the split-level Horizon Club Lounge, the Horizon Club Rooms and Suites are the epitome of luxury and are ideal for guests who prefer an extra level of personalised service and amenities.

The Chi Spa, signature of the Shangri-La brand provides timeless and holistic treatments that embrace luxury and take you a step closer to serenity.


नरेन्द्र सिंह / Narendra Singh
उपमहानिरीक्षक / Deputy Inspector General
प्रधान निदेशक (प्रशासन)
Principal Director (Adm)
तटरक्षक मुख्यालय, नई दिल्ली-110001
Coast Guard HQrs, New Delhi-110001



Corporate rates quoted in Appendix 2 are applicable to bookings of up to 9 rooms per night, subject to room availability.

Appendix 2

Package I – For Commandant (JG) / Commandant / Deputy Inspector General

CORPORATE RATE LETTER OF AGREEMENT VALIDITY FROM 1st June to 31st August 2024

| Room Category | Single (INR) | Double (INR) |
|---------------|--------------|--------------|
| Deluxe Room | 7550 | 9000 |

INCLUSIONS: -

- Buffet Breakfast at Tamra.
- Buffet dinner at Tamra
- Wi-Fi 24 hours.
- The above rates are inclusive of taxes
- Free access to Health Club facilities like Sauna, Steam, Jacuzzi, Swimming Pool & Gym.

Note – The above rate is applicable on stays of 7 nights or more

Package II – For Inspector General / Additional Director General/ Director General

CORPORATE RATE LETTER OF AGREEMENT VALIDITY FROM 1st June to 30th September 2024

| Room Category | Single (INR) | Double (INR) |
|---------------|--------------|--------------|
| Deluxe Room | 12500 | 14000 |

INCLUSIONS: -

- Buffet Breakfast at Tamra.
- Buffet dinner at Tamra
- Wi-Fi 24 hours.
- The above rates are inclusive of taxes
- Free access to Health Club facilities like Sauna, Steam, Jacuzzi, Swimming Pool & Gym

The above room rates are subject to 18% GST on the offered room rate. Any changes in the tax structure mandated by the Government authorities in the future shall be charged extra.

Reservations

For reservations, please contact our reservations department directly through the following numbers: telephone 91-11-41191919 extensions: - 6123, 6124, 6125, 6127, 6128, 6142. Facsimile 91-11-4119-6126 our reservation department is open from Monday to Friday from 9:00 am to 8:00pm.

Holidays (Saturday and Sundays) from 9:00 am - 6:00 pm.

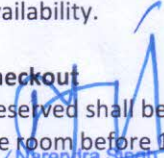
Alternatively, you may contact our toll-free no – 0008006001107.

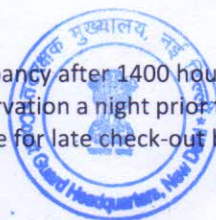
Reservation Guarantee

All reservations must be guaranteed by one night room rate deposit or a major credit card. For credit card guarantees, the hotel requires written information to include the name of the cardholder as it appears on the card, the card number and expiry date. Guaranteed reservations will be held until noon on the day following the confirmed arrival date. All non-guaranteed reservations will be released after one day prior on the date of scheduled arrival. Thereafter, guestrooms are subject to availability.

Check-in/ Checkout

The rooms reserved shall be made available for occupancy after 1400 hours on the day of arrival. Should delegates wish to occupy the room before 1400 hours, placing a reservation a night prior to the arrival date is recommended. Check-out time is 1200 hours. Daily group rate will be chargeable for late check-out beyond 1200 hours.


 नरेंद्र सिंह / Narenra Singh
 प्रधान निदेशक (प्रशासन)
 Principal Director (Adm)
 तटरक्षक मुख्यालय, नई दिल्ली-110001
 Coast Guard HQrs, New Delhi-110001



Payment

All charges will be settled by the guest upon departure, unless an alternate arrangement has been confirmed with the hotel's credit department.

Rate Confidentiality

You agree to keep this Letter including all Rates contained herein and otherwise received from us from time to time confidential and not to disclose them to any other person except to your staff for purposes of making reservations as envisaged under this Letter and who have agreed to keep such rates confidential and to comply with the terms of this Letter as if they had been party hereto.

No Show

Should your guest with a guaranteed reservation not arrive on the scheduled date of arrival, a one-night room charge will be levied as no-show charge. Space for subsequent nights will be released for resale.

Late cancellation Policy - A reservation can be cancelled without any charge 48 hours prior to the arrival post which one night retention will be charged automatically to the credit card or to your company account or to the advance pre-paid guarantee amount. Cancellations would have to be communicated in a written mode via fax or email.

Force Majeure

The parties' performance under this contract is subject to acts of God, War, Government regulations, terrorism, disaster strikes, civil disorder, curtailment of transportation facilities, or any other emergency beyond the parties' control, making it inadvisable, illegal or which materially affects the parties' ability to perform its obligations under this contract.

Shangri-La's Shangri-La Circle Loyalty Programme

To recognize and reward corporate travellers as our most valued guests, we welcome them to join our award-winning loyalty programme and enjoy a range of exclusive privileges and benefits when staying at any of our participating Shangri-La hotels & Resorts, including Kerry Hotels, JEN Hotels and Traders Hotels.

Enrolment to the Shangri-La Circle programme is complimentary. By adding Shangri-la.com/Shangri-La Circle to your company intranet, your staff can join instantly. Alternatively, enrolment can also be made as guests make their room bookings online at Shangri-la.com.

For full program details and benefits, visit Shangri-La Circle.com.

Guests can choose to earn airline miles with participating Frequent Flyer Partners for qualifying stays. For a full list of Shangri-La Frequent Flyer Partners, please visit Shangri-la Circle.com.

Shangri-La Circle members may also choose to convert their accumulated SLC Points into airline miles. Please visit Shangri-La Circle.com to view the list of participating airline partners.

Marketing

You agree not to use, permit, authorise, purchase, sell, market, make any reference to or register the Shangri-La brand or any Intellectual property (including trademark, trade name or logo similar to that) used or owned by Shangri-La, without the prior written consent of Shangri-La.

Data Protection

The parties agree to comply with the provisions set forth in Appendix 1 (Data Protection Compliance) regarding Personal Data (as defined therein).

1 APPENDIX 1 - DATA PROTECTION APPENDIX

1. DEFINITIONS

1.1 In this Appendix, the following terms shall have the meanings set out below and cognate terms shall be construed accordingly:

1.1.1 "Process/Processing", "Controller", "Processor" "Data Subject", "Personal Data Breach" and "Special Categories of Personal Data" shall have the same meaning as in the Data Protection Laws;

1.1.2 "Affiliate" means an entity that owns or controls, is owned or controlled by or is or under common control or ownership with either Hotel or you (as the context allows), where control is defined as the possession, directly or indirectly, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership or voting securities, by contract or otherwise;

नरेन्द्र सिंह / Narendra Singh
Principal Director (Admin)
सहकारी, नरेंद्र सिंह, दिल्ली-110001
C:\Users\Narendra\Documents\...

SHANGRI-LA
EROS
NEW DELHI

