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STATE BANK OF INDIA Purchased by

Article 5 General Agreement Description of Document

Not Applicable Property Description

0 Consideration Price (Rs.)

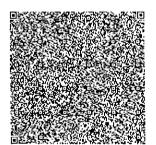
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First Party COAST GUARD HEADQUARTERS

: STATE BANK OF INDIA Second Party : STATE BANK OF INDIA Stamp Duty Paid By

Stamp Duty Amount(Rs.)

(One Hundred only)



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MEMORANDUM OF UNDERSTANDING (MoU) BETWEEN THE INDIAN COAST GUARD AND STATE BANK OF INDIA

This Memorandum of Understanding (MoU) is made on 23rd September 2015 between President of India acting through the Indian Coast Guard Headquarters of Ministry of





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Defence through Deputy Inspector General A P Badola, Principal Director (Administration), Coast Guard having its offices at Coast Guard Headquarters, National Stadium Complex, New Delhi hereinafter called the "Indian Coast Guard" which expression shall unless the context otherwise requires include its Successors and permitted assigns.

And

State Bank of India, a Body Corporate constituted under the State Bank of India Act, 1955 (Act No. 23 of 1955) having its Central Office at State Bank Bhavan, Madam Cama Road, Mumbai, through Shri Ajay Kumar Jha, Deputy General Manager (C&ITU), PBBU, Corporate Centre, Mumbai hereinafter called "SBI/Bank" which expression shall unless the context otherwise requires, include its successors in business of one part.

State Bank of India and "Indian Coast Guard" are collectively referred to as the "the parties".

And Whereas

The "Indian Coast Guard" in its efforts to simplify and streamline the salary disbursement procedure and to make available modern banking facilities to its personnel has called for and evaluated proposals from various banks and has decided to accept the proposal submitted by State Bank of India as one of the Banks among others.

And **State Bank of India** possessing technologically advanced infrastructural facilities having offered to provide banking services as detailed herein below to the Indian Coast Guard Personnel operating their salary accounts with **SBI**.

Now this Memorandum of Understanding (MoU) witnesseth as under:

Both parties have agreed as follows: -

1. Period of MOU

This **MOU** shall commence from the date of MOU and shall be operative until and inclusive of 17.06.2017 which may be extended for a further period of 3 years as mutually agreed by both the parties.

2. Credit of Salary

- (a) **SBI** undertakes to credit salary into account of all Indian Coast Guard Personnel who may be holding their accounts in the various branches, at various stations of the **State Bank of India**, by last working day of the month or on dates communicated in writing by the "Indian Coast Guard" through Principal Controller of Defence Accounts (N), Mumbai, hereinafter reffered as PCDA (N), Mumbai
- (b) The "Indian Coast Guard" undertakes to issue a consolidated cheque payable at Mumbai towards total salary of Indian Coast Guard personnel having their accounts in the Bank. The consolidated cheque will be issued 03 days in advance together with salary details of personnel on magnetic media on format mutually decided by both the parties. The consolidated salary cheque as well as the bank account/ salary details will be provided to the Bank by the Indian Coast Guard/PCDA(N), Mumbai two or three working days before the date of actual disbursement of salary. In case of any unavoidable

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circumstances, the Bank, on request from "Indian Coast Guard" may also collect the cheque and salary/bank details from PCDA (N), Mumbai. The bank will arrange **timely clearance** of the cheque from the Reserve Bank of India and ensure that the salary is credited to respective accounts and is available for withdrawal at the start of the normal banking hours on the **scheduled date** of disbursement of salary. SBI will forward a list of personnel whose amount is not credited to the account due to any reason to PCDA(N), Mumbai within 48 hours/02 working days after the cheque is realized with exact reasons for not crediting like account closed, Name/Account No. mismatch etc. All efforts will be taken to ensure that remittances sent are not returned for frivolous reasons. Bank will run a check band on Name and Account No.

(c) Sundry Payments during the Month. All other sundry payments during the month are also to be remitted to individual account holders as per details provided by PCDA (N), Mumbai. For all non salary payments money will be transferred to respective accounts within 24 hours of realization of cheque. In case of a failed transaction, details of the accounts along with amount where money could not be transferred, details are to be intimated in writing to the PCDA(N), Mumbai within 02 working days.

The SBI will not charge any commission or service charges either from the individual or "Indian Coast Guard" for this service.

3. Facilities to Salary Account Holders

The Bank undertakes to provide following facilities/services to Indian Coast Guard personnel drawing their salary through Indian Coast Guard Salary Package (ICGSP) Account through any of its branches:-

- Access to the largest ATM network of SBI group.
- Usage of other banks ATMs free of cost subject to RBI regulations as applicable from time to time.
- Anywhere Banking via ATM or Internet.
- Free Shopping-cum-ATM Card.
- Free Supplementary Shopping-cum-ATM Card for Joint Account holders.
- Free additional Shopping-cum-ATM Cards for enrolled personnel on their single accounts subject to their undertaking that the 'additional card will be issued at their risk and responsibility'. The Bank will not be held responsible for any cost or consequence that may arise out of misuse of the additional Card.
- Instant credit of outstation cheque up to Rs. 20,000/-
- Preferential allotment of safe deposit lockers, subject to availability.
- Existing salary accounts of officers and sailors will be converted to **ICGSP** accounts subject to an application to be submitted by the account holder as per specimen attached in **Annexure I**. As contained in the same **Annexure I**, all personnel who have opened ICGSP Accounts with SBI, whether new accounts or converted, will undertake to obtain No Objection

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Certificate (NOC) from SBI as per **Annexure II** in the event he/she desires to change to another Bank for credit of salary.

- Free Financial Advisory Services, wherever SBI has the facility.
- All other facilities being provided to Bank's normal customers operating salary accounts, subject to the discretion of the bank.

4. Additional Facilities

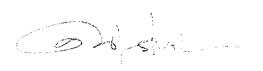
The following additional facilities will be provided to **Indian Coast Guard Salary Package-(ICGSP)** account holders depending upon the category of account.

	Silver	Gold	Diamond	Platinum
Eligibility	Naviks, Uttam Naviks, Pradhan Naviks, Adhikari, Uttam Adhikari, Pradhan Adhikari, Yantrik, Uttam Yantrik, Pradhan Yantrik, Uttam Yantrik, Pradhan Yantrik, Sahayak Engineer, Uttam Sahayak Engineer, Pradhan Sahayak Engineer, Pradhan Sahayak Engineer, Pradhan Sahayak Engineer,	Deputy Commandant, Assistant Commandant	Commandant (JG), Commandant	Director General, Additional Director General, Inspector General, Deputy Inspector General
Min. Balance		1	NIL	
Lifetime Unique Account Number	Available			
(UAN)				
ATM cum Debit Card	Free Domestic Classic Debit Card. No annual maintenance charges.	Card.	Card.	Card.



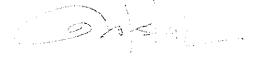
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	spouse free of	spouse free of cost for joint account holder.	spouse free of cost for joint account holder.	spouse free of cost for joint account holder.
	Rs 50,000/-(Rs. Fifty thousand only) limit for Point of Sale/ Merchant Establishments	Sale/ Merchant Establishments # to be issued to	Two lakh only) limit for Point of Sale/ Merchant Establishments	Establishments count holders who
Transactions at SBI Group ATMs	Any number of transactions subject to a maximum limit of Rs.40,000/-(Rs. Forty thousand only) per day.	Any number of transactions subject to a maximum limit of Rs.50,000/-(Rs. Fifty thousand only) per day in India and Foreign Currency equivalent of Daily Rupee limit abroad.	transactions subject to a maximum limit of Rs.50,000/- (Rs. Fifty thousand only) per day in India and Foreign Currency equivalent of	maximum limit of Rs.1,00,000/- (Rs. One lakh only) per day in India and Foreign Currency equivalent of
Transaction at other Banks' ATMs	 Access to other Banks' ATMs, subject to RBI regulations as applicable from time to time Maximum withdrawal of Rs.10,000/-(Rs. ten thousand only) at one time. 			
Personal Accident Insurance (Death) *	*Rs 3 lakh (Rs. Three lakh only) Personal Accident Insurance (Death) cover *valid till 03.01 review/renewal.	Personal Accident Insurance (Death) cover	*Rs 5 lakhs (Rs. Five lakh only) Personal Accident Insurance (Death) cover	*Rs 10 lakhs (Rs. Ten lakh only) Personal Accident Insurance (Death) cover will be subject to
Internet Banking	 Free facility offered from SBI. Charges applicable to third party sites like Railways etc payable. 			
Concession in locker	Nil	Nil	Nil	25 %



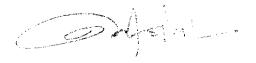


charges				
Multi City Cheques (Payable at par at all	 Cheque Leaf charges: NIL (except for bulk requirement for EMIs payable to other Banks/ FIs/NBFCs) Payment Charges: NIL 			
Easy Overdraft up to 2 Month's Net salary, subject to min residual service of 6 months.	Overdraft limited to 2 month's Net Salary with a maximum of Rs.40,000/-(Rs. Forty thousand only).	Overdraft limited to 2 month's Net Salary with maximum of Rs.75,000/- (Rs. Seventy five thousand only).	Overdraft limited to 2 month's Net Salary with maximum of Rs 1, 50,000/-(Rs. One lakh fifty thousand only).	Overdraft limited to 2 month's Net Salary with maximum of Rs 2,00,000/-(Rs. Two lakh only)
(specimen application as	i		ase Rate i.e.17.95 es) within a period	
Auto Sweep Facility	 Available Threshold Amount: Rs.35,000/- (Rs. thirty-five thousand only) TDRs/STDRs to be created for a minimum amount of Rs.10,000/- (Rs. ten thousand only) and in multiples of Rs.1,000/- (One thousand only) in any one instance. Resultant balance will be Rs.25,000/- (twenty-five thousand only) 			
Setting up of Standing Instructions		Free	Free	Free
Core Power a)Transactio ns at Non Home branches	Free	Free	Free	Free
b)Transfer of funds between SBI Branches		Free	Free	Free
Passbook	 Available Free updating at Non Home Branches 			
Draft issue (free drafts per month	5	10	25	unlimited





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ceiling of Rs.50000/-	 Drafts applied by Nepali Gorkha soldiers for bonafide family remittances, payable at Nepal State Bank Ltd: Free Remittances by Nepali Gorkha soldiers under Nepal Express Remittance Scheme (NERS) and Indo Nepal Remittance Scheme (INRS)*: Free 			
through salary package account)	• #There will be no charges for any electronic funds transfers through Nepal Express Remit Scheme (NERS) or Indo Nepal Remit Scheme (INRS) provided the beneficiary account is with NSBL. For other beneficiaries not having their accounts with NSBL, as there is currently a requirement of an intermediary, Prabhu Money Transfer (PMT), they will, as per extant instructions, be charged @ 64 paisa per Rs 1000, (minimum Rs 64/-), which amount will be recovered from the beneficiary or alternatively from the remitter to be ultimately paid to PMT by NSBL			
eZ trade (3- in-one account: Demat, share trading and Savings A/c)	Available	Available	Available	Available
RTGS/NEFT (through net Banking/ home branch)	Free	Free	Free	Free
Utility Bill Payments through Internet	Free of Cost (as per the present scheme)			
Margin: Home loan (maximum home loan amount be restricted to the LTV ratio prescribed by RBI)	 For Loan up to Rs.20 lakhs (Rs. Twenty lakhs only) - 10% For Loan above Rs.20 lakhs (Rs. Twenty lakhs only) up to Rs.75 lakhs (Rs. Seventy five lakhs only) - 20% For loan above Rs.75 lakhs (Rs. Seventy five lakhs only) - 25% 			
Margin : Car loans	5% concession	5% concession	5% concession	5% concession





Processing Charges:				
a)Home Loan	Waived	Waived	Waived	Waived
b)Car Loan	Waived	Waived	Waived	Waived
c)Xpress Credit Loan	Waived	Waived	Waived	Waived
Interest Rate: Xpress	• Full Check off: 315 bps above Base rate i.e. 12.85% p.a. currently (as applicable to ECR-'A-' rated corporate)			
credit loan	• Partial Check off: 415 bps above Base rate i.e. 13.85% p.a. currently (as applicable to ECR-'A-' rated corporate)			

Note 1:- All loans will be disbursed to the eligible personnel subject to the discretion of the Bank and upon fulfilling of eligibility criteria by the Coast Guard personnel and meeting of Bank's conditions.

Note 2:- Subject to service exigencies, the "Coast Guard" will provide the details/ whereabouts of the individuals who have defaulted in repaying their loan amount as taken from the Bank.

5. International Debit-cum-ATM Card (Available to Gold, Diamond & Platinum Category).

State Bank of India agrees to issue a free International Debit-cum-ATM Card to all salary account holders in Gold, Diamond and Platinum categories on their request. The norm for issuance of such international cards may vary as per RBI guidelines.

6. SBI Vishesh Status for Platinum Account Holders

Apart from the above mentioned facilities to our Platinum customers, SBI Vishesh status shall be given to them. Additional facilities given under this are:-

- Personalised service at exclusive Vishesh lounges in special branches.
- Special facilities including immediate credit of out-station cheques within an overall limit of Rs. 50,000/- (fifty thousand only) outstanding at any time.
- Free cheque collections of up to Rs. 25,000/-(twenty-five thousand only) per month.
- Pre-approved home loans.

7. Xpress Credit Loan

State Bank of India will provide the **Xpress Credit Loan** to eligible **Indian Coast Guard Salary Package** account holders. The Xpress Credit Loan will be solely at the discretion of the Bank and will be subject to the fulfillment of conditions as laid down by the Bank from time to time.

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8. Continuation of facilities after retirement

The **Bank** will continue to extend facilities mentioned above to the account holders of Coast Guard personnel **even after their retirement** at the option of the concerned retired Coast Guard personnel. All instruments issued by Indian Coast Guard/PCDA(N), Mumbai for payment of retirement benefits including fund withdrawals will be credited into individual's account within 24 hours of realisation of cheque. Loan will be granted to them at the discretion of the Bank. Overdraft and free Personal Accident Insurance (Death) cover shall not be available to ICGSP-Pension account holders.

9. Recall of Salary Disbursed

In exceptional circumstances, the "Coast Guard" may recall the salary erroneously disbursed to deserters or delinquent personnel. Upon written request of the "Coast Guard"/ PCDA(N), Mumbai, communicating specific details of personnel, bank account, period and amount, and further subject to availability of funds in the specified account, the State Bank of India will comply with the request and refund the amount by a Bank Draft to the "Coast Guard"/ PCDA(N), Mumbai for crediting into the Government account. The SBI will not be liable or held accountable for any consequential or related action arising from the act of debiting the specified amount and refund of amount to the "Coast Guard".

Pending refund of the amount recalled, the **State Bank of India** will freeze all transactions to the salary account to prevent fraudulent withdrawals from it.

10. Confidentiality

Each party shall treat as confidential all information obtained as a result of entering into or performing this MOU but shall be bound to disclose if needed by operation of law or by judicial authorities and/or at the request of appropriate Govt. authorities.

11. Complaint Redressal and Review Mechanism

A standing one-point team called the Complaint Redressal Cell, comprising amongst other a Special Relationship Manager from **SBI** and a member from the "**Coast Guard**" will be constituted to resolve all operational issues.

In the odd occasion of a difference of opinion between the parties, the same one-point team/Cell can address and resolve the issue at hand.

12. **Termination**

In any case of discontinuing the MOU, the Bank will not withdraw the facilities of salary disbursal till alternate arrangements are made by **Coast Guard /PCDA(N)**, **Mumbai**.

This MOU may be terminated by either party by giving three months advance written notice of termination to the other Party (the "Defaulting Party") provided:-

If the Defaulting Party has committed a material breach of any term of this agreement and has failed to remedy such breach (if capable of remedy) within thirty (30) days after notice from the other party to do so

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If the Defaulting party repeatedly commits the same breach of any of the terms of this MOU then the MOU may be terminated without any further notice. If the defaulting Party shall cease to carry on its business or substantially the whole of its business:

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If there is a material adverse change in any applicable law affecting Banks generally.

13. Personal Accident Insurance (Death) (PAI)

All Personal Accident Insurance (Death) claims of the deceased ICGSP account holders should be submitted by the claimant in the proper forms along with the relevant documents as prescribed by the Insurance Company with whom SBI has a tie-up, the tie-up being subject to annual review and renewal. The Insurance Company, after receipt of the application of the claimant, will initiate the process of claim settlement. All the correspondence related to claim will then be directly taken up between the Insurance Co and the claimant without involving Bank. All the settlement/ disputes will be between the claimant and the insurance company and the Bank will not be a party to such disputes. The claim settlement will be entirely the responsibility of the Insurance Company and Bank will have no liability towards any claim/dispute.

14. Miscellaneous

The Bank will consider the installation of ATMs, and setting up of branches at locations that are mutually convenient. The "Coast Guard" on its part will make efforts to provide space for setting up ATMs and Branches which is suitable for the Bank's requirements. The space, if available, will be provided on rent as per market rates/ mutually agreed by both the parties and same will be payable to Govt./"Coast Guard" or as decided by the authorities concerned. If "Coast Guard" is unable to provide so, State Bank of India shall try to find the suitable place to set up its ATMs. In such an event, if State Bank of India is also unable to get such space, State Bank of India shall not be liable to set up ATMs as contained above. State Bank of India shall use its best efforts to procure such space should Indian Coast Guard fail to provide the space.

15. **Publicity**

State Bank of India may publish/market about its services extended to Indian Coast Guard personnel under this MOU and/ or promote its business objectives from time to time subject to confidentiality clause mentioned in para 10 above.

16. Amendment

Any provisions of this MOU may be amended, waived, discharged or terminated (in each case) only by an instrument in writing signed by or on behalf of the Party against whom enforcement of the amendment, waiver, discharge or termination is sought. No breach of or default under any of the provisions of this MOU by either Party may be waived or discharged without the other Party's written consent thereto.

17. Notices

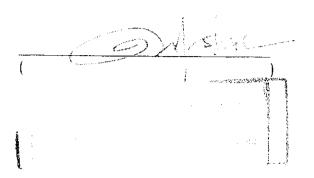
Each notice, demand or other communication to be given or made hereunder shall, except as otherwise provided herein, be given or made in writing and may be sent by

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one Party to the other Party by Registered Post, telex, facsimile or hand to the address or numbers mentioned above or such other address and numbers as one Party may inform the other in writing.

Signed on behalf of "Indian Coast Guard"

Signed on behalf of State Bank of India





NEW OR CONVER	ON TO BE TAKEN FI TED	ROM ALL ACCOUNT HOI	DERS, WHETHER
		Annexure-I (Ref	er to para 3 of MoU
The Branch Mana State Bank of India	ger 1 _Branch		
Dear Sir,			
ACCOUNT AND	JARD SALARY PACK OR CONVERSION O	F SAVINGS BANK AC	
(2) UNDERTAKING	FORM ICGSP ACCO	UNT HOLDERS, NEW AN	D CONVERTED
oblivered into an i	ecount with your bran CGSP account with all	nch and request that my l its special features.	existing account be
OR			
I intend to open a n	ะw ICGSP SB Account.	The account opening form	n is enclosed.
2. The following det certificate issued fit norms as prescribe	om me unit and red	ited in your records for what quest you to accept it for	nich I am enclosing a satisfying the KYC
Name		Rank	
Address			
Mobile Number		Service Number	
3. I understand that the special request i	at the account can be s being submitted for	e converted into a Saving	s Plus account and
4. Since I am preser	ntly posted at /is being	g posted toBranch of SBI for ea	I request that my
I hereby underta case I desire to char	ke that I shall obtain ige to any other Bank ange my salary banke	a No Objection Certificat for credit of salary. I furth rs from SBI unless I have	e letter from SBI in
Date:		Yours faithfu	lly,
Ola ani		Name:	

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Place:

(with Rank and Decoration)

The Branch Manager State Bank of India Branch Branc		Anne	xure-II
State Bank of India Branch Dear Sir, Date of Receipt INDIAN COAST GUARD SALARY PACKAGE - REQUEST FOR ISSUANCE OF NOC TO TRANSFER SALARY FROM ICGSP ACCOUNT WITH SBI TO ANOTHER BANK I maintain a ICGSP SB account with your branch and the account number I am presently employed as with "Coas Guard" and my Service Personal Number is My present address is all desire to change measury bank from where I draw my monthly salary i.e. SBI Br t Bank for the following reason of the following reason of the salary bank from where I draw my monthly salary i.e. SBI Br t Bank for the following reason of the following reason of the following reason of the salary bank from where I draw my monthly salary i.e. SBI Br t Bank for the following reason of the		Acknowledged Receipt	7
Branch Signature of Branch Manager with Signature Number and Branch Stamp)	The Branch Manager		
Dear Sir, Date of Receipt			
INDIAN COAST GUARD SALARY PACKAGE - REQUEST FOR ISSUANCE OF NOC TO TRANSFER SALARY FROM ICGSP ACCOUNT WITH SBI TO ANOTHER BANK 1. I maintain a ICGSP SB account with your branch and the account number I am presently employed as with "Coast Guard" and my Service Personal Number is My present address in the salary bank from where I draw my monthly salary i.e. SBI Br the salary bank from where I draw my monthly salary i.e. SBI Br the following reason Bank for the following reason Bank for the following reason Bank I further declare that I have no loan(s) outstanding with SBI. Outside : Name: (with Rank and Decoration) Address:	Branch	(Signature of Branch Manager with	
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Bank for the following reason Note: Vours faithfully, Salary i.e. SBI Br the following reason For the following reason Name: (with Rank and Decoration) Address:	salary bank from sub-	Objection Certificate as I desire	to change my
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3. I further declare that I have no loan(s) outstanding with SBI. Yours faithfully, Pate: Name: (with Rank and Decoration) Address:	Bank	for the following	
Yours faithfully, Date: Name: (with Rank and Decoration) Address:			
Yours faithfully, Date: Name: (with Rank and Decoration) Address:			
Yours faithfully, Pate: Name: (with Rank and Decoration) Address:			
Yours faithfully, Date: Name: (with Rank and Decoration) Address:	 I further declare that I have no loc 	an(s) outstanding with SBI.	
Name: (with Rank and Decoration) Address:		9	
Name: (with Rank and Decoration) Address:			
Name: (with Rank and Decoration) Address:		·	
Name: (with Rank and Decoration) Address:		Vours faithfuller	
Name: (with Rank and Decoration) Address:		rours faidffully,	
Name: (with Rank and Decoration) Address:			
Name: (with Rank and Decoration) Address:	Date ·		
(with Rank and Decoration) Address:			
(with Rank and Decoration) Address:	lace :		
Address: Display to the Bank in duplicate and the Bank in duplicate a		(with Rank and Deco	oration)
be submitted to the Bank in duplicate and acknowledgement obtained from the ranch Manager of SBI on the second copy, duly stamped including date of receipt by the Bank.		Address :	 ,
o be submitted to the Bank in duplicate and acknowledgement obtained from the ranch Manager of SBI on the second copy, duly stamped including date of receipt by the Bank.			
ranch Manager of SBI on the second copy, duly stamped including date of receipt by	be submitted to the Bank in duplica	ate and acknowledgement above	-1 C .
le Bank.	ranch Manager of SBI on the second co	py, duly stamped including data	ea from the
	ie Bank.	ro, and compet mending date	or receipt by

CANAL,

Annexure- III (Refer to para 4 of MoU (Overdraft facilities)

The Branch Manager	of MoU (Overdraft facilities)
State Bank of India	
Branch	
Dear Sir,	
INDIAN COAST GUARI) SALARY PACKAGE
REQUEST FOR OVERI	DRAFT FACILITY
1. I am maintaining a Saving Bank ac	count Nowith you
to grant me an overdraft lir	mit (facility) request, you have agreed
two month's net salary. I am enclosing phreference. I have represented to you that the personal/domestic expenses.	approximately equivalent to
2. In consideration of your granting me the outstanding in the facility with interest six months from the date of sanction of the interest for the above facility, at the rate above Base Rate floating, currentlyp the said rate of interest shall undergo chardward account.	applicable to clean overdraft i.e%
I undertake to repay the facility with inhove and to facilitate such repayment, I here as may be required from my above account. The above account for any reason whatsoever, I with interest on or before the due date.	nterest in such installments as mentioned beby authorise you to deduct such amount In case, my salary is not credited to the undertake to pay the monthly installment
	Yours faithfully,
Vitness :	Name : Address :
ame:	
ate :	

33 xxx