RATE CONTRACT FOR PROCUREMENT OF
LEAD ACID/ MAINTENANCE FREE BATTERIES

CONTRACT AGREEMENT BETWEEN THE GOVERNMENT OF THE REPUBLIC
OF INDIA, MINISTRY OF DEFENCE AND M/S OKAYA POWER PVT. LTD.,
NEW DELHI FOR LEAD ACID/ MAINTENANCE FREE BATTERIES.

CONTRACT NO. CGHQ/L/ARC/01/Batteries/2017-18 DATED 05 Dec 17.
PREAMBLE

1. This contract is made on this day, 5th day of the Month of December 2017, in New Delhi, between the President of India are presented by the Principal Director (Logistics), Coast Guard Headquarters, Ministry of Defence, Government of India, South Block, New Delhi herein after referred to as the ‘Buyer’ (which term, unless excluded by the context, shall be deemed to include his successor in office) on one part, and M/s Okaya Power Pvt. Ltd., D-7, Udyog Nagar, Rohtak Road, New Delhi – 110041 duly represented by an officer nominated by M/s Okaya Power Pvt. Ltd. and incorporated under the laws of India, having its registered office at New Delhi (which term, unless expressly excluded by the context, shall be deemed to include its successors and assignees), hereinafter referred to as the ‘Seller’ on the other part.

2. The Seller undertakes to sell and deliver to the Buyer, and the Buyer undertakes to accept and pay for on the terms & conditions stipulated in this contract, the items/services, quantity, unit price and total value as specified in Part-II of this contract.

3. This Contract is divided into five parts. The Buyer and Seller agree for the following as mentioned in other four parts of this contract –

   a. **Part II** - Buyer agrees to buy and Seller agrees to sell items/services mentioned in Part II at the prices mentioned therein. This Part also contains essential details of the items/services required, such as the Technical Specifications, Delivery Period, Place of Delivery and Consignee details agreed by the Seller.

   b. **Part III** - Buyer and Seller agree to abide by the Standard Conditions of Contract mentioned in Part III.

   c. **Part IV** - Buyer and Seller agree to abide by the Special Conditions of Contract mentioned in Part IV.

   d. **Part V** - It contains list of other addresses, other relevant details and signing formalities pertaining to this contract.
Part II – Essential Details of Items/Services contracted

1. **Schedule of Prices** – Detail of item contracted is as follows:

<table>
<thead>
<tr>
<th>Sl.</th>
<th>Description</th>
<th>Total Approximate Requirement of Lead Acid (Maintenance Free) batteries for three years (in Nos.)</th>
<th>Part No./Specification</th>
<th>Unit price (in `) post Price Negotiation</th>
<th>Total Price (in `) post Price Negotiation</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a)</td>
<td>12 V 200 AH</td>
<td>367</td>
<td>IS 13369</td>
<td>11300.00</td>
<td>4147100.00</td>
</tr>
<tr>
<td>(b)</td>
<td>12 V 180 AH</td>
<td>700</td>
<td>IS 13369</td>
<td>10508.00</td>
<td>7355600.00</td>
</tr>
<tr>
<td>(c)</td>
<td>12 V 150 AH</td>
<td>80</td>
<td>IS 13369</td>
<td>8725.00</td>
<td>698000.00</td>
</tr>
<tr>
<td>(d)</td>
<td>12 V 120 AH</td>
<td>234</td>
<td>IS 15549</td>
<td>11050.00</td>
<td>2585700.00</td>
</tr>
<tr>
<td>(e)</td>
<td>12 V 100 AH</td>
<td>130</td>
<td>IS 13369</td>
<td>8950.00</td>
<td>1163500.00</td>
</tr>
<tr>
<td>(f)</td>
<td>12 V 75 AH</td>
<td>65</td>
<td>IS 15549</td>
<td>5650.00</td>
<td>367250.00</td>
</tr>
<tr>
<td>(g)</td>
<td>12V 65 AH</td>
<td>100</td>
<td>IS 15549</td>
<td>4914.00</td>
<td>491400.00</td>
</tr>
</tbody>
</table>

2. **Technical Details**: NA

3. **Delivery Period**: Delivery period for supply of items would be 25 days for all the consignees except for RSD (Port Blair) from the effective date of placing supply order. Please note that Contract can be cancelled unilaterally by the Buyer in case items are not received within the contracted delivery period. Extension of contracted delivery period will be at the sole discretion of the Buyer, with applicability of LD clause. For RSD (PBR) the delivery period is 45 days.

4. **INCOTERMS for Delivery and Transportation** – (E” / “F” / “C” / “D” Terms). The definition of Delivery Period for this contract will be F.O.R. destination to all the consignees as per para 6 below.

6. **Consignee Details**: For each Consignee mentioned below batteries shall be dispatched, billed and supplied from OKAYA POWER PVT LTD. Branch office in respective states. Okaya Power Pvt. Ltd branch locations against each consignee of Indian Coast Guard is placed at Appendix ‘A’:

(a) The Commander
Coast Guard Region (W)
Worli Sea Face PO
Worli Colony
Mumbai – 400 030
(b) The Commander
Coast Guard Region (NE)
6th Floor, Synthesis Business Park
New Town, Rajarhat
Kolkata – 700 161

(c) The Commander
Coast Guard Region (E)
Near Napier Bridge
Chennai - 600009

(d) The Commander
Coast Guard Region (North-West)
Post Box No. 09
Sector 11, Udyog Bhawan
Gandhinagar-382 010

(e) The Commander
Coast Guard Region (A&N)
Haddo Post Office
Port Blair

(f) The Officer-in-Charge
Coast Guard Store Depot (CHN)
G.M. Pettai Road, Royapuram
Chennai – 600 013
Tel: 044-23460471, Fax: 044-23460473
Email: cgsc-chn@indiancoastguard.nic.in

(g) The Officer-in-Charge
Coast Guard Store Depot (MBI)
Cheetah Camp, SPDC Colony
Mankhurd, Mumbai – 400071
Tel: 022-25565368, Fax: 022-25558171
Email: cgsc-mum@indiancoastguard.nic.in

(h) The Officer-in-Charge
Coast Guard Store Depot (PDP)
Badapadia, Paradip
Odisha-754 142
Tel: 06722-220040, Telfax: 06722-220140
Email: cgsc-pdp@indiancoastguard.nic.in

(j) The Officer-in-Charge
Coast Guard Store Depot (KOC)
New Star Road, Mattancherry
Kochi-682 002, Kerala
Tele: 0484-2218460
Email: cgsc-koc@indiancoastguard.nic.in

एम वी नरसिंहा / NV Narasimha
प्रमुख निरीक्षक/Principol Director
नई दिल्ली-110001/New Delhi-110001
(k) The Officer-in-Charge
Coast Guard Store Depot (PBD)
Near RGT College
Porbander - 360 575, Gujarat
Tele: 0286-2210140 Fax: 0286-2210143
Email: cgds-pbd@indiancoastguard.nic.in

(l) The Officer-in-Charge
Regional Store Depot (PBR)
Post Box No. 716, Haddo Post Office
Port Blair-744 102
Tel: 03192-233921
Email: rsd-ptb@indiancoastguard.nic.in

(m) The Commander
Coast Guard DHQ No.3
Panambur
New Mangalore – 575010

(n) The Commander
Coast Guard DHQ No.6
New OTM Complex
Maikapuram
C/o FMO Vizag
Visakhapatnam – 530014

(p) The Commander
Coast Guard DHQ No.8
Anchorage Camp
Haldia Port
Haldia -724142

(q) The Commander
Coast Guard DHQ No.11
4th Floor, Old MPT
Admin Building
Mormugao Harbour
Goa – 403803

(r) The Commander
Coast Guard DHQ No 13
Ariyanakuppam
Puducherry – 605007

(s) The Commanding Officer
Coast Guard Station Mandapam
Distt Ramnad
Tamil Nadu - 623518
7. **Director Demanding Officer (DDO's).** The direct demanding officers are as follows:

(a) The Commander, Coast Guard Region (W), Mumbai  
(b) The Commander, Coast Guard Region (NE), Kolkata  
(c) The Commander, Coast Guard Region (E), Chennai  
(d) The Commander, Coast Guard Region (NW), Gandhinagar  
(e) The Commander, Coast Guard Region (A&N), Port Blair  
(f) The Officer-in-Charge, Coast Guard Store Depot, Chennai  
(g) The Officer-in-Charge, Coast Guard Store Depot, Mumbai  
(h) The Officer-in-Charge, Coast Guard Store Depot, Paradip  
(i) The Officer-in-Charge, Coast Guard Store Depot, Kochi  
(j) The Officer-in-Charge, Coast Guard Store Depot, Porbandar  
(k) The Officer-in-Charge, Coast Guard Regional Store Depot, Port Blair  
(l) The Commander, Coast Guard DHQ-1, Porbandar, Gujrat – 360575  
(m) The Commander, Coast Guard DHQ-2, Worli, Mumbai – 400 030  
(p) The Commander, Coast Guard DHQ-3, New Mangalore – 575010  
(q) The Commander, Coast Guard DHQ-4, Kochi - 682001  
(r) The Commander, Coast Guard DHQ-5, Chennai – 600009  
(s) The Commander, Coast Guard DHQ-6, Visakhapatnam – 530014  
(t) The Commander, Coast Guard DHQ-7, Odisha – 754142  
(u) The Commander, Coast Guard DHQ-8, Haldia -724142  
(v) The Commander, Coast Guard DHQ-9, Diglipur, North Andaman Nicobar- 744202  
(w) The Commander, Coast Guard DHQ-10, Campbell Bay, Andaman Nicobar- 744302  
(x) The Commander, Coast Guard DHQ-11, Goa – 403803  
(y) The Commander, Coast Guard DHQ-12, Kavarathi – 682535  
(z) The Commander, Coast Guard DHQ-13, Puducherry – 605007  
(aa) The Commander, Coast Guard DHQ-14, Port Blair - 744102
Part III – Standard Conditions of Contract

1. **Law**: The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.

2. **Effective Date of the Contract**: The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid for two years extendable to additional one year. The deliveries and supplies and performance of the services shall commence from the effective date of the contract.

3. **Arbitration**: All disputes or differences arising out of or in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration. The Arbitration is as per Form DPM-7 / DPM-8 / DPM-9 enclosed to Part-III of this contract.

4. **Penalty for use of Undue influence**: The Seller undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the Contracts or forbearing to do or for having done or forbore to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the Seller or any one employed by him or acting on his behalf (whether with or without the knowledge of the Seller) or the commission of any offer by the Seller or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code, 1860 or the Prevention of Corruption Act, 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all or any other contracts with the Seller and recover from the Seller the amount of any loss arising from such cancellation. A decision of the Buyer or his nominee to the effect that a breach of the undertaking has been committed shall be final and binding on the Seller. Giving or offering of any gift, bribe or inducement or any attempt at any such act on behalf of the Seller towards any officer/employee of the Buyer or to any other person in a position to influence any officer/employee of the Buyer for showing any favour in relation to this or any other contract, shall render the Seller to such liability/penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Buyer.

5. **Agents / Agency Commission**: The Seller confirms and declares to the Buyer that the Seller is the original manufacturer of the stores/provider of the services referred to in this Contract and has not engaged any individual or firm, whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries, whether officially or unofficially, to the award of the contract to the Seller, nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Seller agrees that if it is established at any time to the satisfaction of the Buyer that the present declaration is in any way incorrect or if at a later stage it is
discovered by the Buyer that the Seller has engaged any such individual/firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person, party, firm or institution, whether before or after the signing of this contract, the Seller will be liable to refund that amount to the Buyer. The Seller will also be debarred from entering into any supply Contract with the Government of India for a minimum period of five years. The Buyer will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Seller who shall in such an event be liable to refund all payments made by the Buyer in terms of the Contract along with interest at the rate of 2% per annum above LIBOR rate. The Buyer will also have the right to recover any such amount from any contracts concluded earlier with the Government of India.

6. **Access to books of Accounts**: In case it is found to the satisfaction of the Buyer that the Seller has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the Seller, on a specific request of the Buyer, shall provide necessary information/inspection of the relevant financial documents/information.

7. **Non-disclosure of Contract documents**: Except with the written consent of the Buyer/Seller, other party shall not disclose the contract or any provision, specification, plan, design, pattern, sample or information thereof to any third party.

8. **Liquidated Damages**: In the event of the Seller's failure to submit the Bonds, Guarantees and Documents, supply the stores/goods and conduct trials, installation of equipment, training, etc. as specified in this contract, the Buyer may, at his discretion, withhold any payment until the completion of the contract. The Buyer may also deduct from the Seller as agreed, Liquidated Damages to the sum of 0.5% of the contract price of the delayed/undelivered stores/services mentioned above for every week of delay or part of a week, subject to the maximum value of the Liquidated Damages being not higher than 10% of the value of delayed stores.

9. **Termination of the contract**: The Buyer shall have the right to terminate this Contract in part or in full in any of the following cases:-

   (a) The delivery of the material is delayed for causes not attributable to Force Majeure for more than **06 months** after the scheduled date of delivery.

   (b) The Seller is declared bankrupt or becomes insolvent.

   (c) The delivery of material is delayed due to causes of Force Majeure by more than **12 months**.

   (d) The Buyer has noticed that the Seller has utilised the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual/company etc.

   (e) As per decision of the Arbitration Tribunal.

10. **Notices**: Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered
pre-paid mail/airmail, addressed to the last known address of the party to whom it is sent.

11. **Transfer and sub-letting**: The Seller has no right to give, bargain, sell, assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

12. **Patents and Other Industrial Property Rights**: The prices stated in the present Contract shall be deemed to include all amounts payable for the use of patents, copyrights, registered charges, trademarks and payments for any other industrial property rights. The Seller shall indemnify the Buyer against all claims from a third party at any time on account of the infringement of any or all the rights mentioned in the previous paragraphs, whether such claims arise in respect of manufacture or use. The Seller shall be responsible for the completion of the supplies including spares, tools, technical literature and training aggregates irrespective of the fact of infringement of the supplies, irrespective of the fact of infringement of any or all the rights mentioned above.

13. **Amendments**: No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

14. **Taxes and Duties**

a) **In case of Foreign Seller**

   NA

   OR

b) **In case of Indigenous Seller**

   i) **General**

   1. If Bidder desires to ask for GST extra, the same must be specifically stated. In the absence of any such stipulation, it will be presumed that the prices include all such charges and no claim for the same will be entertained.

   2. If reimbursement of GST is intended as extra over the quoted prices, the Bidder must specifically so. In the absence of any such stipulation it will be presumed that the prices quoted are firm and final and no claim on account of such duty/tax will be entertained after the opening of tenders.

   3. If a Bidder chooses to quote a price inclusive of GST and does not confirm inclusive of such GST so included is firm and final, he should clearly indicate the rate of such GST and quantum of such GST included in the price. Failure to do so may result in ignoring of such offers summarily.

   4. If a Bidder is exempted from payment of any duty/tax up to any value of supplies from them, he should clearly state that no such duty/tax will be charged by him up to the limit of exemption which
he may have. If any concession is available in regard to rate/quantum of any Duty/tax, it should be brought out clearly. Stipulations like, the said duty/tax was presently not applicable but the same will be charged if it becomes leviable later on, will not be accepted unless in such cases it is clearly stated by a Bidder that such duty/tax will not be charged by him even if the same becomes applicable later on. In respect of the Bidders, who fail to comply with this requirement, their quoted prices shall be loaded with the quantum of such duty/tax which is normally applicable on the item in question for the purpose of comparing their prices with other Bidders.

5. Any change in any GST upward/downward as a result of any statutory variation taking place within contract terms shall be allowed to the extent of actual quantum of such GST paid by the supplier. Similarly, in case of downward revision in any GST, the actual quantum of reduction of such GST shall be reimbursed to the Buyer by the Seller. All such adjustments shall include all reliefs, exemptions, rebates, concession etc. if any obtained by the Seller.

ii) **Customs Duty** – NA

15. **Pre-Integrity Pact Clause** – NA.
Part IV – Special Conditions of Contract

1. **Performance Guarantee:**

   a. **In case of Indigenous Seller** M/s Okaya Power Pvt. Limited, New Delhi will be required to furnish a Performance Guarantee by way of Bank Guarantee through a public sector bank for a sum of ₹ 21,51,500.00 (Rupees Twenty one lakhs fifty one thousand five hundred only) or an indemnity bond within 30 days of signing of this contract and renewal after one year. Performance Bank Guarantee/indemnity bond will be valid up to 60 days beyond the date of applicability of present contract (two years from date of signing the contract). The specimen of PBG is given in Form DPM-15 (Copy enclosed).

   OR

   b. **In case of Foreign Seller:** NA

2. **Option Clause:** NA

3. **Repeat Order Clause:** NA

4. **Tolerance clause:** NA

5. **Payment terms for Indigenous Sellers:** 100% payment on delivery and acceptance by consignee on receipt of CRV and Inspection Note.

6. **Payment terms for Foreign Sellers:** NA

7. **Advance Payments:** No advance payment(s) will be made.

8. **Paying Authority:**

   a. **Indigenous Sellers** – The Principal Controller of Defence Accounts (Navy), Coast Guard Section No. 1, Cooperage Road, Post Box No. 689, Mumbai – 400039. The payment of bills will be made on submission of the following documents by the Seller to the Paying Authority along with the bill:

   i. Ink-signed copy of contingent bill / Seller’s bill.

   ii. Ink-signed copy of Commercial invoice / Seller’s bill.

   iii. Copy of Contract with U.O. number and date of IFA’s concurrence, where required under delegation of powers.

   iv. CRVs in duplicate.

   v. Inspection note.

   vi. Bank guarantee for advance, if any.

   vii. Guarantee / Warranty certificate.

   [Signature]

   [Stamp]

   [Inscrption]

   [Stamp]

   [Inscrption]
viii. Performance Bank guarantee / Indemnity bond where applicable.

ix. DP extension letter with CFA's sanction, U.O. number and date of IFA's concurrence, where required under delegation of powers, indicating whether extension is with or without LD.

x. Details for electronic payment viz. Account holder's name, Bank name, Branch name and address, Account type, Account number, IFSC code, MICR code (if these details are not incorporated in contract).

xi. Any other document / certificate that may be provided for in the contract.

xii. User Acceptance.

xiii. Photocopy of PBG.

(Note - From the above list, the documents that may be required depending upon the peculiarities of the procurement being undertaken, may be included in RFP)

b. Foreign Sellers - NA

9. Fall clause -

a. The price charged for the stores supplied under the contract by the Contractor shall in no event exceed the lowest prices at which the contractor sells the stores or offer to sell stores of identical description to any persons/Organisation including the purchaser or any Department of the Central Government or any Department of State Government or any statutory undertaking the central or state government as the case may be during the period till performance of all Supply Orders placed during the currency of the rate contract is completed.

b. If at any time, during the said period the contractor reduces the saleprice, sells or offer to sell such stores to any person/organisation including the purchaser or any Deptt. of central Govt. or any Department of the State Government or any Statutory undertaking of the Central or State Government as the case may be at a price lower than the price chargeable under the contract, the shall forthwith notify such reduction or sale or offer of sale to the Director General of Supplies & Disposals and the price payable under the contract for the stores of such reduction of sale or offer of sale shall stand correspondingly reduced. The above stipulation will, however, not apply to:

i. Exports by the contractor.

ii. Sale of goods as original equipment at price lower than the prices charged for normal replacement.

iii. Sale of goods such as drugs which have expiry dates R/C holders cannot reduce rates under pretext of fall clause in Drug and medicine contracts.

iv. Sale of goods at lower price on or after the date of completion of sale/placement of the order of goods by the authority concerned under the existing or previous Rate Contracts as also under any previous contracts entered into with the Central or State Govt. Depts, including their

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[Signature]

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NV Narasimha

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Pravin R. Magaria (DG)

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Headquarters Coast Guard
undertakings excluding joint sector companies and/or private parties and bodies.

c. Blank

10. **Exchange Rate Variation Clause:** NA

11. **Risk & Expense clause**

(a) Should the stores or any installment thereof not be delivered within the time or times specified in the contract documents, or if defective delivery is made in respect of the stores or any installment thereof, the Buyer shall after granting the Seller 45 days to cure the breach, be at liberty, without prejudice to the right to recover liquidated damages as a remedy for breach of contract, to declare the contract as cancelled either wholly or to the extent of such default.

(b) Should the stores or any installment thereof not perform in accordance with the specifications/parameters provided by the SELLER during the check proof tests to be done in the BUYER’s country, the BUYER shall be at liberty, without prejudice to any other remedies for breach of contract, to cancel the contract wholly or to the extent of such default.

(c) In case a material breach that was not remedied within 45 days, the BUYER shall, having given the right of first refusal to the SELLER be at liberty to purchase, manufacture, or procure from any other source as he thinks fit, other stores of the same or similar description to make good:

(i) Such default
(ii) In the event of the contract being wholly determined the balance of the stores remaining to be delivered there under.

(d) Any excess of the purchase price, cost of manufacturer, or value of any stores procured from any other supplier as the case may be, over the contract price appropriate to such default or balance shall be recoverable from the SELLER. Such recoveries shall not exceed 100% of the contract.

12. **Buy-Back offer – NA**

13. **Force Majeure:** Should any Force Majeure circumstances arise, each of the contracting party shall be excused for the non-fulfilment or for the delayed fulfilment of any of its contractual obligations, if the affected party within 15 days of its occurrence informs the other party in writing. Force Majeure shall mean fires, floods, natural disasters or other acts, that are unanticipated or unforeseeable, and not brought about at the instance of the party claiming to be affected by such event, or which, if anticipated or foreseeable, could not be avoided or provided for, and which has caused the non-performance or delay in performance, such as war, turmoil, strikes, sabotage, explosions, quarantine restriction beyond the control of either party. A party claiming Force Majeure shall exercise reasonable diligence to seek to overcome the Force Majeure event and to mitigate the effects thereof on the performance of its obligations under this contract.
14. **Specification**: The Seller guarantees to meet the specifications as per Part-II of this contract and to incorporate the modifications to the existing design configuration to meet the specific requirement of the Buyer Services as per modifications/requirements recommended after the Maintenance Evaluation Trials. All technical literature and drawings shall be amended as the modifications by the Seller before supply to the Buyer. The Seller, in consultation with the Buyer, may carry out technical upgrade/alterations in the design, drawings and specifications due to change in manufacturing procedures, indigenisation or obsolescence. This will, however, not in any way, adversely affect the end specifications of the equipment. Changes in technical details, drawings, repair and maintenance techniques along with necessary tools as a result of upgrade/alterations will be provided to the Buyer free of cost within 30 days of affecting such upgrade/alterations.

15. **OEM Certificate**: In case the Seller is not the OEM, the agreement certificate with the OEM for sourcing the spares shall be mandatory. However, where OEMs do not exist, minor aggregates and spares can be sourced from authorized vendors subject to quality certification.

16. **Export License**: The Seller is to confirm that they have requisite export license from their Government and Authorization from the manufacturing plant, in case they are not the OEM, to export the military/non-military goods to India.

17. **Earliest Acceptable Year of Manufacture**: The items should be of latest manufacture, conforming to the current production standard having 100% defined life at the time of delivery.

18. **Buyer Furnished Equipment**: NA.

19. **Transportation**: F.O.R. destination to all consignees as per location at para 6 to part II.

20. **Air Lift**: NA

21. **Packing and Marking**

a. The Seller shall provide packing and preservation of the equipment and spares/goods contracted so as to ensure their safety against damage in the conditions of land, sea and air transportation, transhipment, storage and weather hazards during transportation, subject to proper cargo handling. The Seller shall ensure that the stores are packed in containers, which are made sufficiently strong, and with seasoned wood. The packing cases should have hooks for lifting by crane/fork lift truck. Tags with proper marking shall be fastened to the special equipment, which cannot be packed.

b. The packing of the equipment and spares/goods shall conform to the standards in force in the territory of the Seller's country.
c. Each spare, tools and accessory shall be packed in separate cartons. A label in English shall be pasted on the carton indicating the under mentioned details of the item contained in the carton.

   i) Battery AN capacity.
   ii) Battery Model No : 

d. One copy of the packing list in English shall be inserted in each cargo package, and the full set of the packing lists shall be placed in Case No.1 painted in a yellow colour.

e. NA.

f. If necessary, each package shall be marked with warning inscriptions: <Top>, "Do not turn over", category of cargo etc.

g. Should any special equipment be returned to the Seller by the Buyer, the latter shall provide normal packing, which protects the equipment and spares/goods from the damage of deterioration during transportation by land, air or sea. In this case the Buyer shall finalize the marking with the Seller.

22. **Quality**: The quality of the stores delivered according to the present Contract shall correspond to the technical conditions and standards valid for the deliveries of the same stores for in Seller's country or specifications enumerated as per RFP and shall also include therein modification to the stores suggested by the Buyer. Such modifications will be mutually agreed to. The Seller confirms that the stores to be supplied under this Contract shall be new i.e. not manufactured before (Year of Contract), and shall incorporate all the latest improvements and modifications thereto and spares of improved and modified equipment are backward integrated and interchangeable with same equipment supplied by the Seller in the past if any. The Seller shall supply an interchangeability certificate along with the changed part numbers wherein it should be mentioned that item would provide as much life as the original item.

23. **Quality Assurance**: The item should be of the latest manufacture, conforming to the current production standard and having 100% defined life at the time of delivery.

24. **Inspection Authority**: On receipt the items will be inspected by the reps nominated by Consignee units and the items will be accepted against warranty/guarantee certificate of the firm for 36 months.

25. **Pre-Dispatch Inspection**—NA.

26. **Joint Receipt Inspection**: NA.

27. **Franking Clause**

a. In the case of Acceptance of Goods "The fact that the goods have been inspected after the delivery period and passed by the Inspecting Officer will not have the effect of keeping the contract alive. The goods are being passed without prejudice to the rights of the Buyer under the terms and conditions of the contract".
b. **In the case of Rejection of Goods** "The fact that the goods have been inspected after the delivery period and rejected by the Inspecting Officer will not bind the Buyer in any manner. The goods are being rejected without prejudice to the rights of the Buyer under the terms and conditions of the contract."

28. **Claims**: The following Claims clause will form part of the contract placed on successful Bidder –

a. The claims may be presented either: (a) on quantity of the stores, where the quantity does not correspond to the quantity shown in the Packing List/Insufficiency in packing, or (b) on quality of the stores, where quality does not correspond to the quality mentioned in the contract.

b. The quantity claims for deficiency of quantity shall be presented within 45 days of completion of JRI and acceptance of goods. The quantity claim shall be submitted to the Seller as per Form DPM-22 (Available in MoD website and can be given on request).

c. The quality claims for defects or deficiencies in quality noticed during the JRI shall be presented within 45 days of completion of JRI and acceptance of goods. Quality claims shall be presented for defects or deficiencies in quality noticed during warranty period earliest but not later than 45 days after expiry of the guarantee period. The quality claims shall be submitted to the Seller as per Form DPM-23 (Available in MoD website and can be given on request).

d. The description and quantity of the stores are to be furnished to the Seller along with concrete reasons for making the claims. Copies of all the justifying documents shall be enclosed to the presented claim. The Seller will settle the claims within 45 days from the date of the receipt of the claim at the Seller's office, subject to acceptance of the claim by the Seller. In case no response is received during this period the claim will be deemed to have been accepted.

e. The Seller shall collect the defective or rejected goods from the location nominated by the Buyer and deliver the repaired or replaced goods at the same location under Seller's arrangement.

f. Claims may also be settled by reduction of cost of goods under claim from bonds submitted by the Seller or payment of claim amount by Seller through demand draft drawn on an Indian Bank, in favour of Principal Controller/Controller of Defence Accounts concerned.

g. The quality claims will be raised solely by the Buyer and without any certification/counter signature by the Seller's representative stationed in India.

29. **Warranty**: The following Warranty will form part of the contract placed on successful Bidder –

(a) Except as otherwise provided in the invitation tender, the Seller hereby declares that the goods, stores articles sold/supplied to the Buyer under this contract shall be of the best quality and workmanship and new in all respects and shall be strictly in accordance with the specification and particulars.
contained/mentioned in contract. The Seller hereby guarantees that the said goods/stores/articles would continue to conform to the description and quality aforesaid for a period of 36 months from the date of delivery of the said goods/stores/articles to the Buyer notwithstanding the fact that the Buyer may have inspected and/or approved the said goods/stores/articles, if during the aforesaid period of 36 months the said goods/stores/articles be discovered not to conform to the description and quality aforesaid not giving satisfactory performance or have deteriorated, and the decision of the Buyer in that behalf shall be final and binding on the Seller and the Buyer shall be entitled to call upon the Seller to rectify the goods/stores/articles or such portion thereof as is found to be defective by the Buyer within a reasonable period, or such specified period as may be allowed by the Buyer in his discretion on application made thereof by the Seller, and in such an event, the above period shall apply to the goods/stores/articles rectified from the date of rectification mentioned in warranty thereof, otherwise the Seller shall pay to the Buyer such compensation as may arise by reason of the breach of the warranty therein contained.

(i) **In case Battery checked at End-user site**
- Customer need to log in his complaint on defined numbers.
- Our call centre will check the warranty status and advice customer to present purchase bill (Mandatory Tax invoice with battery serial no) to CCT during his visit. Warranty will be calculated from his purchase bill date on the spot.

**Transit damage:**
- Transit damage should be reported by Business partner by mentioned on LR/ invoice at the time of receiving the batteries, logistic will inform to service to verify the same & submit inspection report on need basis, such claim will be settled / debited through logistic to CFA.

- Battery physical damage case which are not reported on LR/ invoice but informed to service department within 7 days will be thoroughly checked / reviewed for reconsideration and resolution by service department.

(ii) **Shortage / mismatch:**
- Shortage/ Mismatch of battery has to be reported by Business partner by mentioning on LR copy at the time of receiving the batteries with duly signed and stamp and will be settled by logistic department by providing battery or credit note

(iii) **Replacement procedure & mandatory documents required:**
Following documents are required while processing replacements

- Photocopy of customer’s VAT / GST purchase bill having battery serial no
- Photocopy of company sales invoice for unsold / transit damage cases
- Original warranty card duly filled wherever applicable.

Otherwise warranty will be given by battery serial number sale date with 30 days grace.
30. **Product Support**: Product support will be as follows:

(a) **Objective**: - our objective to provide and serve a best quality product with best quality post sales service in all standard to meet all customers’ expectation and made our customer delight.

These documents may be used as a service guide to understand the processes and norms which service will be delivered to our consumers.

**Scope**: - The scope of service policy to cover the Service Operation procedures and Company Service Norms to be followed

(b) **Installation**

Installation of Battery is the responsibility of the Business Partner / OEM whosoever is supplying the Battery to the Customer, business Partner must install the Battery at proper & serviceable place & do proper Selection settings as per application in associated inverter.

(c) **Complaint Registration / Login**

<table>
<thead>
<tr>
<th>Problem observed in system</th>
<th>First Customer or Business partner need to log in a compliant at Customer Care Toll Free No- 1800-102-8808, 1800-103-7011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Required information</td>
<td>Customer Name, Address, Contact No &amp; Battery Serial No are mandatory while log in a complaint at Customer Care</td>
</tr>
</tbody>
</table>

(d) **Attending of complaints**

| Point of Attending Complaint | Complaint shall be attended at customer point directly by service Technician (CCT) |

(e) **Charger installation**:  
As per testing if battery found discharged, company CCT will install 12 V chargers with complaint battery and revisit as per schedule for battery backup test.

(f) **Complaint resolution**:  
If battery found with manufacturing defect after complete testing and charging as per company norms, claim will be recommended for replacement.
(g) Escalation process: Escalation for service complaints can be done as mentioned below.

<table>
<thead>
<tr>
<th>Escalations:</th>
<th>1 Call</th>
<th>011-45112399</th>
<th>24 Hr.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2 Whats App/Telegram</td>
<td>9870902020</td>
<td>24 Hr.</td>
</tr>
<tr>
<td></td>
<td>3 E-mail</td>
<td><a href="mailto:OneWindow@okayapowerltd.com">OneWindow@okayapowerltd.com</a></td>
<td>24 Hr.</td>
</tr>
<tr>
<td></td>
<td>4 HOD/Process owner's Contact No</td>
<td>9015358358</td>
<td>4 Hr.</td>
</tr>
</tbody>
</table>

Network (Service support): Okaya power group having more than 400 trained technicians for providing a good quality service support to end consumer, approx. 40 branches for providing replacement battery support to all business partners.

SLA: Service Level Agreement / Assurance:

Service should take all measures to complete the complaints lodged by customer / OEM / Business partner with in a shortest possible time and defined SLA with zonal structure as placed at Appendix ‘B’.

31. Annual Maintenance Contract (AMC) Clause—NA.

32. Engineering Support Package (ESP) clause—NA.

33. Price Variation (PV) Clause

(a) The price quoted/confirmed is based on the input cost of raw material and labour cost as on the date of quotation and the same is deemed to be related to the price of lead ingot and All-India average consumer price index number for industrial workers as specified in the Price Variation Clause given below. In case of any variation in this price/index number, the price payable shall be subject to adjustment up or down in accordance with the following formula:

\[ P = \frac{P_0}{100} \left( 60 + 40 \left( \frac{LD}{LD_0} \right) \right) \]

Where,

\[ P = \text{Price payable as adjusted in accordance with the above formula} \]

\[ P_0 = \text{Price quoted/confirmed} \]
LD = Price of lead ingot (refer notes).

This price is as applicable on the first working day of the month, one month prior to the date of delivery.

LD₀ = Price of lead ingot

This price is as applicable on the first working day of the month, one month prior to the date of tender opening.

The above prices/indices are as published by IEEMA. For example, if the date of tendering falls in September-2009, the applicable price of lead ingot (LD₀) should be that prevailing as on 1st August, 2009. If the date of delivery falls in December-2009, the applicable price of lead ingot (LD) should be that as published by IEEMA as prevailing on 1st November, 2009. The above prices/indices are as published by IEEMA.

(b) The price variation rates will be given effect on quarterly basis i.e. in July, Oct, Jan and so on for the period Jul-Sep, Oct-Dec, Jan-Mar, Apr-Jun. All prices above are Assessable Value before Taxes (Excise Duty, Education Cess, Sales Tax, VAT etc.

34. CONDITIONS FOR OPERATION OF PRICE VARIATION CLAUSE

a. The amount of price variation to be reimbursed or claimed as a refund on account of general rise or fall of prices/indices published by IEEMA for lead ingot shall be worked out on the basis of format stipulated above and that too for the quantity of Batteries supplied as per the contractual delivery period. There is no need of submission of any relevant documents/revised price list along with detailed workouts while claiming such price variation. If the delivery is delayed by the supplier, then the amount of price variation will be worked out based on prices/indices published by IEEMA of Batteries of the month, which is one month prior to the contractual delivery schedule date (and not of the month, which is one month prior to the actual delivery schedule date), irrespective of rise or fall of prices/indices of lead ingot.

b. The Price Variation Clause is operative both ways i.e. if price variation in prices/indices published by IEEMA for lead ingot is on the plus side, payment on account of price variation shall be allowed to the supplier and if it is on negative side, the Undertaking shall be entitled to recover the same from any amount due to the supplier.

c. The payment will be released for Batteries supplied as per the delivery schedule based on the quoted price as per the Undertaking's 'Normal Payment' terms i.e. 100% payment within 30 days from the date of submission of Stores Received Note along with bill'. However, the amount of price variation to be reimbursed or claimed on account of general rise or fall of prices/indices published by IEEMA for lead ingot will be done only once after the receipt of IEEMA circular for lead ingot applicable for the month, which is one month prior to the contractual delivery schedule (including any agreed extension thereof).
d. Variation in prices of finished product due to change in Statutory Levies, etc. are considered only if the tenderer specifically mentions 'Taxes & Statutory Levies as applicable' in their quotation and mention specific rates/percentage of these taxes applicable in the quotation and produces necessary documentary evidence of such variation at the time of claiming the payments. Variation in price due to Statutory Levies, etc. on the revised basic price of finished product on the basis of Price Variation formula stipulated above, will be worked out and necessary Amendment Form will be issued. If the variation in price is upward, the supplier shall have to submit the Tax invoice (supplementary) for the difference in rate due to price variation, based on which payment will be released. However, if the variation in price is downward, the Undertaking shall recover the same amount inclusive of statutory component, etc. as per Amendment Form issued to the supplier from any amount due to the supplier. The supplier shall have to follow up with the concerned Government/Municipal authorities for claim settlement of statutory components such as GST, Octroi, etc. The supplier should claim the Price Variation within one year from the date of supply of last lot failing which the Price Variation will not be given to them.
Part V – Other Details

1. Distribution–

   a. Paying Authority (Address) – Following details are given to enable internal audit to admit payments in connection with this contract –

      i. Head of Account for this contract – Major Head 2037-Customs, Minor Head – 102, Code Head – 0/041/09.

     ii. CFA for this contract - ADG

     iii. Schedule of Powers applicable for this contract – Schedule 6, Sl. 6.1.

     iv. It is confirmed that concurrence of IFA has been taken.

   b. IFA, CGHQ, National Stadium Complex, New Delhi – This is with reference to IFA’s concurrence accorded vide U.O. number 355, dated 23 Nov 17.

   c. Inspection Authority – NA.

   d. Consignees –

      (i) The Commander
      Coast Guard Region (W)
      Worli Sea Face PO
      Worli Colony
      Mumbai – 400 030

      (ii) The Commander
      Coast Guard Region (NE)
      6th Floor, Synthesis Business Park
      New Town, Rajarhat
      Kolkata – 700 161

      (iii) The Commander
      Coast Guard Region (E)
      Near Napier Bridge
      Chennai - 600009

      (iv) The Commander
      Coast Guard Region (North-West)
      Post Box No. 09
      Sector 11, Udyog Bhawan
      Gandhinagar-382 010

      (v) The Commander
      Coast Guard Region (A&N)
      Haddo Post Office
      Port Blair
(vi) The Officer-in-Charge
Coast Guard Store Depot (CHN)
G.M. Petta Road, Royapuram
Chennai – 600 013
Tele: 044-23460471, Fax: 044-23460473
Email: cgds-chn@indiancoastguard.nic.in

(vii) The Officer-in-Charge
Coast Guard Store Depot (MBI)
Cheetah Camp, SPDC Colony
Mankhurd, Mumbai – 400071
Tel: 022-25565368, Fax: 022-25558171
Email: cgds-mum@indiancoastguard.nic.in

(viii) The Officer-in-Charge
Coast Guard Store Depot (PDP)
Badapadia, Paradip
Odisha-754 142
Tel: 06722-220040, Telfax: 06722-220140
Email: cgds-pdp@indiancoastguard.nic.in

(ix) The Officer-in-Charge
Coast Guard Store Depot (KOC)
New Star Road, Mattancherry
Kochi-682 002, Kerala
Tele: 0484-2218460
Email: cgds-koc@indiancoastguard.nic.in

(x) The Officer-in-Charge
Coast Guard Store Depot (PBD)
Near RGT College
Porbander - 360 575, Gujarat
Tel: 0286-2210140 Fax: 0286-2210143
Email: cgds-pbd@indiancoastguard.nic.in

(xi) The Officer-in-Charge
Regional Store Depot (PBR)
Post Box No. 716, Haddo Post Office
Port Blair-744 102
Tel: 03192-233921
Email: rsd-ptb@indiancoastguard.nic.in

(xii) The Commander
Coast Guard DHQ No.3
Panambur
New Mangalore – 575010

(xiii) The Commander
Coast Guard DHQ No.6
New OTM Complex, Malapuram
C/o FMO Vizag, Visakhapatnam – 530014
(xiv) The Commander
Coast Guard DHQ No.8
Anchorage Camp
Haldia Port
Haldia -724142

(xv) The Commander
Coast Guard DHQ No.11
4th Floor, Old MPT
Admin Building
Mormugao Harbour
Goa – 403803

(xvi) The Commander
Coast Guard DHQ No.13
Arinjukuppam
Puducherry – 605007

(xvii) The Commanding Officer
Coast Guard Station Mandapam
Distt. Ramnad
Tamil Nadu - 623518

e. Indenters -

(i) The Commander, Coast Guard Region (W), Mumbai
(ii) The Commander, Coast Guard Region (NE), Kolkata
(iii) The Commander, Coast Guard Region (E), Chennai
(iv) The Commander, Coast Guard Region (NW), Gandhinagar
(v) The Commanding Officer, Coast Guard Region (A&N), Port Blair
(vi) The Officer-in-Charge, Coast Guard Store Depot, Chennai
(vii) The Officer-in-Charge, Coast Guard Store Depot, Mumbai
(viii) The Officer-in-Charge, Coast Guard Store Depot, Paradip
(ix) The Officer-in-Charge, Coast Guard Store Depot, Porbandar
(x) The Officer-in-Charge, Coast Guard Store Depot, Kochi
(xi) The Officer-in-Charge, Coast Guard Regional Store Depot, Port Blair
(xii) The Commander, Coast Guard DHQ-1, Porbandar, Gujarat – 360575
(xiii) The Commander, Coast Guard DHQ-2, Worli, Mumbai – 400 030
(xiv) The Commander, Coast Guard DHQ-3, New Mangalore – 575010
(xv) The Commander, Coast Guard DHQ-4, Koshi - 682001
(xvi) The Commander, Coast Guard DHQ-5, Chennai – 600009
(xvii) The Commander, Coast Guard DHQ-6, Visakhapatnam – 530014
(xviii) The Commander, Coast Guard DHQ-7, Odisha – 754142
(xix) The Commander, Coast Guard DHQ-8, Haldia – 724142
(xx) The Commander, Coast Guard DHQ-9, Diglipur, North Andaman
Nicobar- 744202

(xxii) The Commander, Coast Guard DHQ-10, Campbell Bay, Andaman
Nicobar- 744302

(xx) The Commander, Coast Guard DHQ-11, Goa – 403803

(xxii) The Commander, Coast Guard DHQ-12, Kavarathi – 682535

(xxiv) The Commander, Coast Guard DHQ-13, Puducherry – 605007

(xxv) The Commander, Coast Guard DHQ-14, Port Blair – 744102
2. **TESTIMONIAL AND SIGNATURES**: The authorized representative of the Seller should be shown to have been so authorized by the Resolution of the Board of Directors of the Company of the Seller or duly authorized by the Memorandum/Articles of Association of the Company along with supporting documents for the same.

3. **LEGAL ADDRESSES OF THE CONTRACTING PARTIES**

(Mr. Tarun Nagpal)
for Director
M/s Okaya Power Pvt. Ltd.
D-7, Udyog Nagar, Rohtak Road,
New Delhi - 110041

(NV Narasimha)
Dy Inspector General
Principal Director (Logistics)
Coast Guard Headquarters
National Stadium Complex
New Delhi - 110001

Telephone: 011-49803300
Mb. No. 9311806999
E Mail: gm1.cs@okayapowerltd.com
myemail@okayapowerltd.com

Telephone: 011-23385820
Fax: 011-23385820
E Mail: pdiog@indiancoastguard.nic.in
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<th>Target</th>
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<td>RMH Locations</td>
<td>Response (In Hours)</td>
<td>RMH Location</td>
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<td>AHMEDABAD</td>
<td>24</td>
<td>6</td>
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<tr>
<td>4</td>
<td>MAHARASHTRA &amp; GOA</td>
<td>MUMBAI</td>
<td>24</td>
<td>6</td>
</tr>
<tr>
<td>5</td>
<td>BIHAR</td>
<td>PATNA-3</td>
<td>24</td>
<td>6</td>
</tr>
<tr>
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<td>MAHARASHTRA &amp; GOA</td>
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<td>24</td>
<td>6</td>
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<td>7</td>
<td>KARNATAKA</td>
<td>BANGALORE-3</td>
<td>24</td>
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</tr>
<tr>
<td>8</td>
<td>ANDHRA PRADESH</td>
<td>SECUNDERABAD</td>
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<td>6</td>
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<tr>
<td>9</td>
<td>TELANGANA</td>
<td>HYDERABAD</td>
<td>24</td>
<td>6</td>
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<tr>
<td>10</td>
<td>ASSAM/ North East</td>
<td>GUWAHATI</td>
<td>24</td>
<td>6</td>
</tr>
<tr>
<td>Average Over All</td>
<td></td>
<td></td>
<td>24</td>
<td>6</td>
</tr>
</tbody>
</table>
Appendix ‘A’

For each Consignee of Indian Coast Guard listed below, batteries shall be dispatched, billed and supplied from OKAYA POWER PVT. LTD. Branch office in each of these consignee respective states. Okaya Power Pvt. Ltd branch locations against each consignee of Indian Coast Guard is mentioned below. Purchase Orders shall be directly send to OKAYA POWER PVT. LTD HEAD OFFICE at following address :-

OKAYA POWER PVT.LTD.,
Govt. Tender division
D-7, UDYOG NAGAR
NEW DELHI -110041
Ph – 01147451500
Email – myemail@okayapowerltd.com
gm1 cs@okayapowerltd.com

<table>
<thead>
<tr>
<th>INDIAN COAST GUARD CONSIGNEE LOCATION</th>
<th>OKAYA POWER PVT. LTD SUPPLY LOCATION</th>
<th>OKAYA POWER PVT. LTD. BRANCH OFFICE – ADDRESSES AND CONTACT DETAILS</th>
</tr>
</thead>
<tbody>
<tr>
<td>(a) The Commander Coast Guard Region (NE) 6th Floor, Synthesis Business Park New Town, Rajarhat Kolkata – 700 161</td>
<td>KOLKATA</td>
<td>OKAYA POWER PVT. LTD. 67/2, HIDE SHED DUMP, near jainkuj Vishwanathdhamrakanta, kolkata-700088. Current Add. (20 Coal Dock Road Kolkata-700088.) and Contact details Dinesh Burman-9903246865, Mr. Animesh Dhar-9163321563</td>
</tr>
<tr>
<td>(b) The Commander Coast Guard Region (A&amp;N) Haddo Post Office Port Biliar</td>
<td>CHENNAI / KOLKATA</td>
<td>OKAYA POWER PVT. LTD. SY. No. 24/2, 22/3B 22/4A1, Village &amp; Post-Vayalanallur, Chennai (Tamil Nadu)- 600072, JKB Chamber compound and Contact details Anil Syal-9958333665, Mr. Senthil-8380067119 / 67/2, HIDE SHED DUMP, near jainkuj Vishwanathdhamrakanta, kolkata-700088. Current Add. (20 Coal Dock Road Kolkata-700088.) and Contact details Dinesh Burman-9903246865, Mr. Animesh Dhar-9163321563</td>
</tr>
<tr>
<td>(c) The Commander Coast Guard Region (W) Worli Sea Face PO Worli Colony Mumbai – 400 030</td>
<td>MUMBAI</td>
<td>OKAYA POWER PVT. LTD. Jai Mata di Compound, TusiBuilding,Gala no.A-14, Back to Ramdev Hotel, Village Kalher, Bhivandi, Mumbai-421302 and Contact details Mr. Ajay Bhargava-9890045873, Mr. Shiv Kumar-9324595388</td>
</tr>
</tbody>
</table>
| (d) The Commander | CHENNAI | OKAYA POWER PVT. LTD.  
| Coast Guard Region (E) | | SY. No. 24/2, 22/3B 22/4A1,  
| Near Napier Bridge | | Village & Post-Vayalanallur,  
| Chennai - 600009 | | Chennai (Tamil Nadu)- 600072,  
| | | JKB Chamber compund and  
| | | Contact details Anil Syal-  
| | | 9958336665, Mr. Senthil-  
| | | 9380067119  
| (e) The Commander | AHMEDABAD | OKAYA POWER PVT. LTD.  
| Coast Guard Region (North-West) | | Warehouse:- G-1, MAHARAJA  
| Post Box No. 09 | | ESTATE NEAR ANAND HOTEL  
| Sector 11, UdyoBhawan | | SARKHEJ, SANAD ROAD  
| Gandhinagar-382 010 | | SARKHEJ, AHMEDABAD -  
| | | 382210 and Contact details  
| | | Chetan Shah-9825030595, Mr.  
| | | Bharat-9909005768  
| (f) The Officer-in-Charge | MUMBAI | OKAYA POWER PVT. LTD  
| Coast Guard Store Depot (MBI) | | Jai Mata di Compound,  
| Cheetah Camp, SPDC Colony | | Tusibuilding, Gala no A-14, Back  
| Mankhurd, Mumbai – 400071 | | to Ramdev Hotel, Village Kalher,  
| Tel: 022-25565368, Fax: 022-  
| | | Bhiwandi, Mumbai-421302 and  
| | | Contact details Mr. Ajay  
| | | Bhargava-9690048783, Mr. Shiv  
| | | Kumar-9324593588  
| (g) The Officer-in-Charge | CHENNAI | OKAYA POWER PVT. LTD.  
| Coast Guard Store Depot (CHN) | | SY. No. 24/2, 22/3B 22/4A1,  
| G.M. Pettai Road, Royapuram | | Village & Post-Vayalanallur,  
| Chennai – 600 013 | | Chennai (Tamil Nadu)- 600072,  
| | | JKB Chamber compund and  
| | | Contact details Anil Syal-  
| | | 9958333665, Mr. Senthil-  
| | | 9380067119  
| (h) The Officer-in-Charge | ALUVA | OKAYA POWER PVT. LTD.  
| Coast Guard Store Depot (KOC) | | BUILDING NO. XII/244 A1 AT  
| New Star Road, Mattancherry | | MAJITHABUILDING,  
| Kochi-682 002, Kerala | | MATTEKKAD MEDICAL  
| Tele: 0484-2218460 | | COLLEGEROAD, MATTEKKAD,  
| Email: cgsd-koc@indiancoastguard.nic.in | | H M T COLONY, P.O  
| | | KALAMASSERY ERNAKULAM-  
| | | 68350 and Contact details Rupak  
| | | Parakkal-8088800200,  
| | | SHREEJITH-8593005596 |
| (j) The Officer-in-Charge | AHMEDABAD | OKAYA POWER PVT. LTD.  
| Coast Guard Store Depot (PBD) | | Warehouse:- G-1, MAHARAJA ESTATE NEAR ANAND HOTEL SARKEHJ, SANAD ROAD SARKEHJ, AHMEDABAD - 382210 and Contact details Chetan Shah-9825030595, Mr. Bharat-9909005768 |
| Near RGT College | | |
| Porbander - 360 575, Gujarat | | |
| Tele: 0286-2210140 Fax: 0286-2210143 | | |
| Email: cgsd-pbd@indiancoastguard.nic.in | | |
| (k) The Officer-in-Charge | CUTTACK | OKAYA POWER PVT. LTD.  
| Coast Guard Store Depot (PDP) | | Plot No. 1424, 1425, 1426, N.H-5, Near S.C Mukherjee Petrol Pump, Jagatpur C/O Parida work shop, Jagatpur cuttak-754021 and Contact details Mr. Naresh Kumar Ganeriwal-9437065442, Mr. Ashok-9861457722 |
| Badapadia, Paradip | | |
| Odisha-754 142 | | |
| Tel : 06722-220040, Telfax: 06722-220140 | | |
| Email: cgsd-pdp@indiancoastguard.nic.in | | |
| (l) The Officer-in-Charge | CHENNAI / KOLKATA | OKAYA POWER PVT. LTD.  
| Regional Store Depot (PBR) | | SY. No. 24/2, 22/3B 22/4A, Village & Post- Vayalanallur, Chennai (Tamil Nadu)- 600072, JKB Chamber compund and Contact details Anil Syal-9958333665, Mr. Senthil-9380067119 / 67/2, HIDE SHED DUMP, near jainkunj Vishwanathdharamkanta, kolkata-700088. Current Add. (20 Coal Dock Road Kolkata-700088.) and Contact details Dinesh Burman-9903246865, Mr. Animesh Dhar-9163321563 |
| Post Box No. 716, Haddo Post Office | | |
| Port Blair-744 102 | | |
| Tel: 03192-233921 | | |
| Email: rsd-ptb@indiancoastguard.nic.in | | |
| (m) The Commander | BANGALORE | OKAYA POWER PVT. LTD.  
| Coast Guard DHQ No. 3 | | 38/1, 9th MAIN,M.S COMPLAX, KUVEMPURU NAGAR, VASANTAPURA, DODDAKALLASANDRA,NEAR GOKULAM APARTMANT, BANGALORE- 560082 (KARNATAKA) and Contact details Mr. SHIVA PRASAD. T S-9480917754, Shivalingya-9845704794 |
| Panambur | | |
| New Mangalore – 575010 | | |
| (n) The Commander | VIJAYAWADA | OKAYA POWER PVT. LTD.  
Coast Guard DHQ No.6  
New OTM Complex  
Maikapuram  
C/o FMO Vizag  
Visakhapatnam – 530014 |
|-------------------|------------|----------------------------------------------------------------|
| (p) The Commander | KOLKATA | OKAYA POWER PVT. LTD.  
20 Coal Dock Road Kolkata-700088.) and Contact details  
Dinesh Burman-9903246865, Mr. Animesh Dhar-9163321563 |
| (q) The Commander | BANGALORE | OKAYA POWER PVT. LTD.  
38/1, 9th MAIN,M.S COMPLAX, KUVEMPUG NAGAR, VASANTAPURA, DODDAKALASANDRA,NEAR GOKULAM APARTMENT, BANGALORE- 560062 (KARNATAKA) and Contact details Mr. SHIVA PRASAD. T S-9480917754, Shivlingya-9845704794 |
| (r) The Commander | CHENNAI | OKAYA POWER PVT LTD  
SY. No. 24/2, 22/3B 22/4A1, Village & Post-Vayalanallur, Chennai (Tamil Nadu)- 600072, JKB Chamber compund and Contact details Anil Syal-9958333665, Mr. Senthil-9380067119 |
| (s) The Commanding Officer | MADURAI | OKAYA POWER PVT. LTD.  
PLOT NO.3/A,DINDUGUL ROAD, OPP -ARC PARCEL SERVICE, VILANGUDI MADURAI-474010 and Contact details V.S.P. Kannan-9944655555, Mr. Ganesh-9597454576 |
7. **Director Demanding Officer (DDO's).** The direct demanding officers are as follows:

| (a) | The Commander, Coast Guard Region (NE), Kolkata | KOLKATA | Billing branch details as listed above. |
| (b) | The Commander, Coast Guard Region (A&N), Port Blair | CHENNAI / KOLKATA | Billing branch details as listed above. |
| (c) | The Commander, Coast Guard Region (E), Chennai | CHENNAI | Billing branch details as listed above. |
| (d) | The Commander, Coast Guard Region (NW), Gandhinagar | AHMEDABAD | Billing branch details as listed above. |
| (e) | The Commander, Coast Guard Region (W), Mumbai | MUMBAI | Billing branch details as listed above. |
| (f) | The Officer-in-Charge, Coast Guard Store Depot, Mumbai | MUMBAI | Billing branch details as listed above. |
| (g) | The Officer-in-Charge, Coast Guard Store Depot, Chennai | CHENNAI | Billing branch details as listed above. |
| (h) | The Officer-in-Charge, Coast Guard Store Depot, Porbandar | AHMEDABAD | Billing branch details as listed above. |
| (i) | The Officer-in-Charge, Coast Guard Store Depot, Kochi | ALUVA | Billing branch details as listed above. |
| (j) | The Officer-in-Charge, Coast Guard Store Depot, Paradip | CUTTACK | Billing branch details as listed above. |
| (k) | The Officer-in-Charge, Coast Guard Regional Store Depot, Port Blair | CHENNAI / KOLKATA | Billing branch details as listed above. |
| (l) | The Commander, Coast Guard DHQ-1, Porbandar, Gujrat – 360575 | AHMEDABAD | Billing branch details as listed above. |
| (m) | The Commander, Coast Guard DHQ-2, Worli, Mumbai – 400 030 | MUMBAI | Billing branch details as listed above. |
| (n) | The Commander, Coast Guard DHQ-3, New Mangalore – 575010 | BANGALORE | Billing branch details as listed above. |
| (o) | The Commander, Coast Guard DHQ-4, Kochi - 682001 | ALUVA | Billing branch details as listed above. |
| (p) | The Commander, Coast Guard DHQ-5, Chennai – 600009 | CHENNAI | Billing branch details as listed above. |
| (q) | The Commander, Coast Guard DHQ-6, Visakhapatnam – 530014 | VIJAYAWADA | Billing branch details as listed above. |