



Revenue Management,  
Air India,  
New Delhi.  
Ref. No: RMMA /DEL/8-R

28<sup>th</sup> September 2022

Circular No: 2964

**SUB: Revision of Concessionary Fares**

This circular supersedes all earlier circulars regarding Concessionary Fares.

It has been decided to revise the Concessionary Fares with effect from 29<sup>th</sup> September 2022.  
***The changes are applicable for Tickets issued on/after 29<sup>th</sup> September 2022.***

The details are as under:

Sr.No.	Categories	Concession and Reservation Booking Designator (RBD)
1	Senior Citizens	<b><i>25% of Basic Fare in RBDs K,Q,V &amp; W.</i></b>
2	Student Concession,	

There is no change of concession for the other categories of passengers. ***The existing discount will apply on revised applicable RBDs as given in below table:***

Sr.No	Categories	Concession and Reservation Booking Designator (RBD)
1	Armed Forces Concession	<b><i>50% of Basic Fare on RBDs K,Q,V &amp; W.</i></b>
2	Para-Military Forces Concession	
3	War Widows & Widows of CAPF (Central Armed Police Force) & AR (Assam Rifles) and CPOs (Central Police Organizations)	
4	General Reserve Engineering Force personnel	
5	War Disabled officers	
6	Armed Forces Personnel – recipient of the highest bravery award concession	
7	Civilians – recipient of gallantry awards	
8	Recipients of President's Police Medal for Gallantry and Police Medal for Gallantry	
9	Arjuna Awardees	
10	Blind person concession	
11	Cancer patients concessions	
12	Locomotor Disability Concession	

***Note: All applicable fees / taxes are payable by the passenger.***



**Terms and Conditions:**

- 1. Advance Reservation & Ticketing:**
  - a. Reservations for each sector and ticketing must be completed at the same time.
  - b. Waitlist and standby not permitted.
  - c. **Ticketing for departure of each trip must be completed at least 03 Days before Departure from Fare Component Origin.**
- 2. Sales Restriction :** Concessionary Fares can be issued from Air India City Ticketing Office (CTO), Airport Ticketing Office (ATO), Call Centre and from [www.airindia.in](http://www.airindia.in)
- 3. Sale & Travel Validity: with effect from 29<sup>th</sup> September 2022 till further notice.**
- 4.** Discount is valid on both one way and round trip bookings.
- 5.** Fare rules for cancellations, refunds, rebooking & reissues as per the respective RBD will apply.
- 6.** Concessional fares are subject to availability of seats.
- 7.** The tickets are non-endorsable, non-reroutable.
- 8.** No name changes are permitted.
- 9.** Proper verification of Valid ID / documents must MANDATORILY be carried out at the time of ticketing at City Ticketing office (CTO) & Airport Ticketing Office (ATO) and check-in points at Airport.
- 10.** Passengers MUST carry original documents and to avail the concession.
- 11.** Boarding will be denied if the identity proof is not provided at the boarding gate. Passengers would have to carry proof of identification throughout the journey.
  - a. As per CMD's instructions, no one will have authority to waive condition of documentation check.
- 12.** In case the relevant ID / Documents are not presented at the time of check-in, the basic fare will be forfeited and the ticket/s will become non-refundable (Only Taxes & levies will be refunded).
- 13.** Airport Managers / Duty Managers to undertake surprise checks.
- 14.** Normal baggage allowance of 01 pc/ 25 Kgs. is applicable.
- 15.** All the general terms of carriage apply

Details of documentation check to be carried and fares codes to be used in concessionary fares are appended.



Documentation Check and Fares Code.

Sr.No.	Concession Type	Brief	Identification / Documentation Check	Code
1	Armed Forces Concession	Active Military Personnel of Indian Armed Forces and their family members travelling at their own expense are eligible for concession. (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. Married children are not considered as part of family)	Official ID card issued to the serving personnel and dependent card issued to the family members.	PTC: MIL FARE BASIS: MIL50
2	Para Military Forces Concession	Para-Military forces include BSF/ ITBP/ CISF/ CRPF/RPF/ NSG/ SSB/ COAST GAURDS/ ASSAM RIFLES/ IB.  Active members and their family are eligible for concession.  (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. (Married children are not considered as part of family).	Official ID card issued to the serving personnel and dependent card issued to the family members.	PTC: REC FARE BASIS: PML50
3	Student Concession	A student studying in India, enrolled for a full time course of at least one academic year at an educational establishment recognized / aided by /or affiliated to any Central / State Govt. educational board, University etc. <b>Age 12-26Yrs</b> on the date of commencement of journey.	ID card issued by the educational institute.	PTC: STU FARE BASIS: SD75
4	War Widows Concession	War widows of Indian Armed Forces personnel.  Widows of CAPF (Central Armed Police Force) & AR(Assam Rifles) and CPOs(Central Police Organizations)	ID card issued by the Ministry of Defense  Operational casualty Certificate issued by DG of Concerned Forces (Annexure 2932B)	PTC: MDP FARE BASIS: WML50
5	General Reserve Engineering Force Personnel Concession	Active Personnel of General Reserve Engineering Force and their family members travelling at their own expense. (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. Married children are not considered as part of family).	Official ID card issued to the serving personnel	PTC: MIR FARE BASIS: GML50



Sr.No.	Concession Type	Brief	Identification / Documentation Check	Code
6	War Disabled Officers Concession	War disabled officers and their family members travelling at their own expense. (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. Married children are not considered as part of family).	Official ID card issued to the serving personnel and dependent card issued to the family members.	PTC: MCR FARE BASIS: YML50
7	Armed Forces Personnel - Recipients of Highest Bravery Award Concession	<div>Ex and Active Military Personnel of Indian Armed Forces who are recipients of Highest Bravery Awards</div> <div>Post-Independence Awards</div> <div>Level I: ParamVir Chakra and Ashok Chakra</div> <div>Level II: Mahavir Chakra and Kirti Chakra</div> <div>Level III: Vir Chakra and Shaurya Chakra</div> <div>Pre-Independence Awards</div> <div>Level I: Victoria Cross, George Cross</div> <div>Level II: Distinguished Service Cross, Military Cross, Distinguished Flying Cross, George Medal.</div>	Official ID card issued by Army/Navy/Air Force Headquarters.	PTC: MRE FARE BASIS: XML50
8	Civilians - Recipients of Gallantry Awards	Civilians, who are recipients of Gallantry awards viz., Ashok Chakra and Kirti Chakra conferred on them by the President of India.	ID card issued by the Ministry of Home affairs.	PTC: MXS FARE BASIS: GA50
9	Recipients of President's Police Medal for Gallantry and Police Medal for Gallantry	<div>Police personnel who are recipients of the following Police Medals:</div> <div>(i) President's Police Medal for Gallantry.</div> <div>(ii) Police Medal for Gallantry.</div>	ID card / certificate issued by the Ministry of Home affairs.	PTC: MSB FARE BASIS: RPM50
10	Arjuna Awardees	Recipients of Arjuna Award are offered Six one way or return tickets in a financial year.	Arjuna awardee will be required to present a photocopy of the Scroll/ Certificate conferring the Arjuna award.	PTC: GCT FARE BASIS: AA50

Sr.No.	Concession Type	Brief	Identification / Documentation Check	Code
11	Blind Person Concession	Only for those persons who are totally blind and are resident of India. Photocopy of the certificate issued by an Eye Hospital or Medical Practitioner (not less than MBBS), stating that the person is totally blind in both the Eyes.	Photocopy of the certificate issued by an Eye Hospital or Medical Practitioner (not less than MBBS), stating that the person is totally blind in both the Eyes.	PTC: BLD FARE BASIS: BP50
12	Cancer Patients Concession	Only for those persons who are Resident of India and suffering from Cancer and are travelling for the purpose of medical check-up/treatment. Travel permitted between place of residence and the place of treatment where the cancer hospital/Cancer Institute is located. Travel permitted within India as well as on India - Nepal sectors.	An application from the passenger stating that he/she is proceeding for treatment supported by a certificate issued by Cancer hospital or an Institute.	PTC: MED FARE BASIS: CP50
13	Locomotor Disability Concession	Disabled persons suffering from locomotor disability to the extent of 80% and above and are residents of India. Conditions falling under this category include cases of- Paraplegia, Hemiplegia, Cerebral palsy, severe cases of Poliomyelitis, Kyphosis, Muscular dystrophies, Amputees.	Certificate issued by a Chief District medical officer or a board constituted by Government hospital.	PTC: DIS FARE BASIS: LD50
14	Senior Citizen Concession	A Senior citizen of Indian Nationality, permanently residing in India and should have attained the age of 60 years on the date of commencement of journey.	Any valid Photo ID with date of birth e.g., Voter's ID card, Aadhar Card, Passport, Driving license, senior citizens ID card issued by Air India etc.	PTC: SRC FARE BASIS: SC75

Kindly disseminate to all concerned.

*Rashmi Khurana*

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