



GENERAL MESSAGE TO ICG PENSIONERS **MIGRATION OF PPO/ AVOID FAKE MESSAGE**

Dear Veteran,

The online pension system i.e. SPARSH (System for Pension Administration (RAKSHA)) has been introduced for CG personnel w.e.f. Jan 2021 onwards. The migration of PPOs of pensioners retired prior **31 Dec 2020** are also under process from Legacy system to SPARSH. The message for migration will be intimated to pensioner by PCDA (Pension) Allahabad to the veterans registered mobile number at Bank from where pension being drawn. The message will be as follows”.

✓ *Original Message*

Dear XYZ, Your account has been created. Your Pensioner ID is [803202100011](#). To login and avail the services provided by SPARSH use either of the following options: 1. Visit: sparsh.defencepension.gov.in
2. Visit nearest Pension Service Center Your SPARSH Account Credentials are:
Username:80320210001101 Password:hOrseBU7Nw For assistance, contact your HOO or Call [18001805325](#) between 9:30 AM-6:00 PM (Mon-Fri) PCDA (Pensions)

X Fake Message

Alert:

"Dear customer, as per PCDA directives, your pension has been transferred from SBI to SPARSH (PCDA Pensions). Welcome to PCDA P. Your bank will no longer be the Pension Disbursing Authority".

The message will have a link where they tell you to update your profile details adding the NOK, Adhaar and PAN details followed by a corrigendum PPO.

Veterans are cautioned to be careful in handling above fake message on SMS/Whatsapp

Please don't click any link. This is not genuine. An officer has already lost pension as credited by the disbursing bank. So any doubt, please contact CG Veteran Cell, Delhi on 011-23072396

Regards,

CG Veteran Cell
Directorate of Personnel
Coast Guard Headquarters