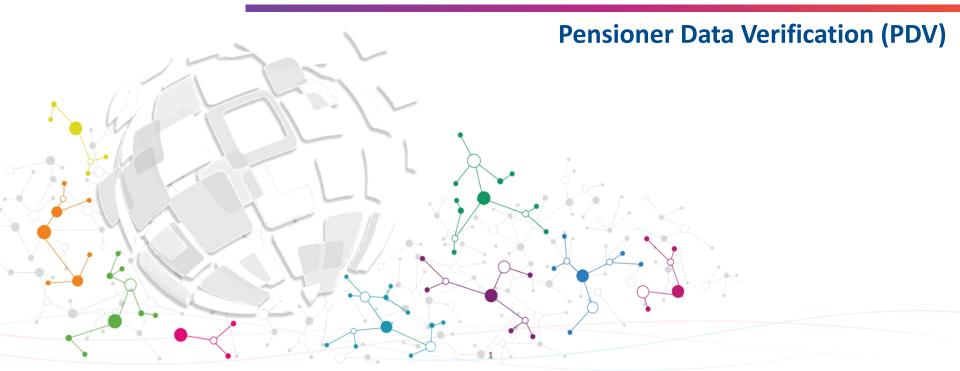


रक्षा लेखा प्रधान नियंत्रक (पेंशन) Principal Controller of Defence Accounts (Pensions) इलाहाबाद Allahabad



SPARSH: System for Pension Administration (Raksha)

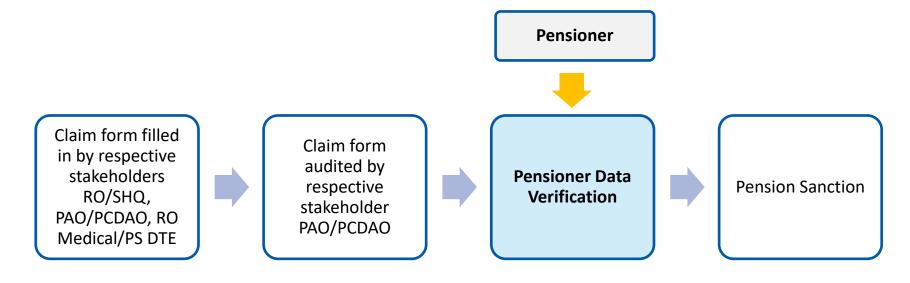


Outline

- A comprehensive guide which lays out the concept and design of "Pensioner Data Verification (PDV)"
- It provides an overview of the process and answers some basic questions of the service pensioner like
 - What are the pre-requisites for PDV ?
 - How will I receive my username and default password for performing PDV ?
 - What details will be available in PDV ?
 - What are the types of changes that the pensioner can flag during PDV ?
 - How to perform PDV ?

What is Pensioner Data Verification (PDV)?

- Pensioner Data Verification aims at enabling the service pensioner to verify his/her own details before sanction of pension
- To be completed within 15 days from notification



What are the pre-requisites for PDV?

- For verifying details in the application, the following are required by pensioner:
 - Internet connection
 - Scanned copy (PDF) of the supporting documents in case of discrepancy marked in PDV requires approval from RO/SHQ

How will I receive my username and password for performing PDV?

- Pensioner will receive the username and default password on:
 - Mobile number as per the records of RO/SHQ
 - Email id as per the records of RO/SHQ

What details will be available in PDV?

Following are available to pensioner for verification:

Personal Details

Personal details of the service pensioner like Name, Mobile Number, Address, Aadhaar Number, PAN,
Marital Status

Service Details

Service details like Rank, Regimental Number, Non-Qualifying Service, Net-Qualifying Service, Shape-1,
Commutation Recommended,

Family Details

- Family details like
 - Spouse Details (Name, Adhaar Number, PAN)
 - Dependent Details (Name, Relationship, Adhaar Number, PAN) which include son, daughter, father, mother, brother and sister

What details will be available in PDV?

cont...

Bank Details

Back account details for pension payment like Account Number, IFSC Code

Other Details

Applicable for JCO/ORs only and provides details of Previous PPO Number (If any)

Medical Details

Medical/Disability details like Medical Board Date, Loading in Age, Disability Details, Ex-Gratia Details,
CAA Details in case when service personnel is not in SHAPE 1 category of fitness

Pay Details

Pay details like Level in Pay Matrix, Pay in Pay Matrix, Group Pay, MS Pay, NPA

What details will be available in PDV?

cont...

Commutation Details

To be provided by pensioner (Not mandatory)



Nominee Details

To be provided by pensioner (Not mandatory)

Nominee Details



Alternate Nominee Details



What are the types of changes that the pensioner can flag during PDV?

Two types of changes can be flagged during PDV:

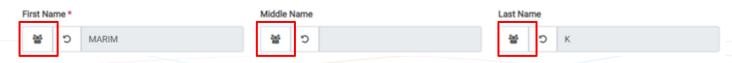
Straight through changes

- Instant change in data
- Such fields are marked by the icon
- Example: Mobile Number, Email, Address, Bank details



Requires approval from RO/SHQ

- Approval is required from RO/SHQ
- Such fields are marked by the icon
- Example: Name, Marital Status, Spouse details, Dependent details

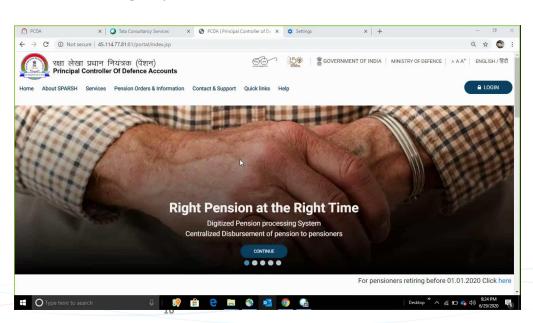


Step 1: Open to pensioner portal using URL: http://45.114.77.81:81/portal/

Step 2: Login using the username and default password.

Step 3: Change the default password before taking any action.





cont.....

Step 4.1.1: Verify all the data in the claim form

Step 4.1.2: In case of no discrepancy, navigate to the "Documents" tab and click on "I agree to terms and conditions". Provide relevant consents/undertakings before completion of PDV.

Step 4.1.3: Download the PDF copy of the data verified in PDV along with the consents/undertakings provided.







Step 4.2.1: Verify all the data in the claim form

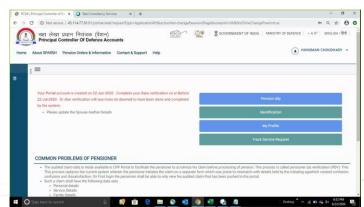
Step 4.2.2: In case of discrepancy, mark the same and provide the correct details.

Step 4.2.3: Navigate to the "Documents" tab and upload the supporting documents. Click on "I agree to terms and conditions" and provide relevant consents/undertakings before completion of PDV.

Step 4.2.4: Download the PDF copy of the data verified in PDV along with the consents/undertakings

provided.

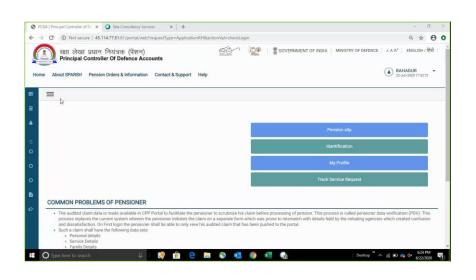






Step 5: Navigate to Track Status menu to view details of the requests made during PDV.





cont.....

Step 6: Navigate to Track Status menu to view details of the action taken by the stakeholders on the requests made during PDV.





FAQs for Pensioner Data Verification

- What are the pre-requisites for PDV?
 - Click here to know about the pre-requisites for PDV
- How will I receive my username and default password for performing PDV ?
 - Click here to know about the username and default password for PDV
- What details will be available in PDV ?
 - Click here to know details available in PDV
- What are the types of changes that the pensioner can flag during PDV ?
 - Click here to know about the types of changes that can be flagged during PDV
- How to perform PDV ?
 - Click here to know about the steps to be followed for PDV



Thank you