

**IMPORTANT CONTACT NUMBERS OF ECHS CENTRAL ORGANISATION FOR
DIRECT COMMUNICATION TO REDUCE COMPLAINTS AND LITIGATION**

1. ECHS has launched 'Complaint and Litigation Reduction Scheme (CLRS)'.
2. All stake holders including Veterans and their dependents, ECHS employees at all echelons and hospitals / other service providers are invited for direct communication with Central Organisation ECHS to reduce complaints and litigation. This will assist them in increased focus on formulation of caring policy and implementing initiatives preserving the time and resources of our veterans who have served the nation in a selfless manner.
3. Please speak to the officer handling non medical complaints on Tele No 09648786013 while issues related to medical aspects be discussed on Tele No - 9800310427, Medical Claims on Tele No 9004722106
4. In case of non resolution, please call MD ECHS on 9971129165.
5. Your unsettled issues can also be emailed to dircomplaints-mod@nic.in.
8218670793
6. ECHS Help Line 1800114115/ 011-25682870
7. Card related issues 8979800177
8. For smart card related queries please contact on following numbers only
Whatsapp/call -7703818578 / 7701976194 / 8448086480 / 8448086481 / 8448086482
9. EMAIL ID - echs@sourceinfosys.com, jditechs1@echs.gov.in